## **COVER SHEET**

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## **SEC FORM – I-ACGR**

## INTEGRATED ANNUAL CORPORATE GOVERNANCE REPORT

1.	For the fiscal year ended : <b>December 31, 2020</b>
2.	SEC Identification Number : <u>15552</u> 3. BIR Tax Identification No. : <u>000-663-983-000</u>
4.	Exact name of issuer as specified in its charter : PHILIPPINE SAVINGS BANK
5.	City of Manila, Philippines Province, Country or other jurisdiction of incorporation or organization  6. (SEC Use Only) Industry Classification Code:
7.	PSBank Center, 777 Paseo de Roxas cor. Sedeño St., Makati City Address of principal office Postal Code
8.	(632) 8885-8208 Issuer's telephone number, including area code
9.	Not applicable Former name, former address, and former fiscal year, if changed since last report.

	INTEGRATED ANNUAL CORPORATE GOVERNANCE REPORT							
	COMPLIANT/ NON-COMPLIANT	ADDITIONAL INFORMATION	EXPLANATION					
		The Board's Governance Responsibilities						
Principle 1: The company should be headed by	y a competent, working	g board to foster the long-term success of the corporation, and to sustain its compe	titiveness and profitability in					
nanner consistent with its corporate objectives	and the long-term bes	t interests of its shareholders and other stakeholders.						
Recommendation 1.1								
The Board should be composed of directors	COMPLIANT	At the end of 2020, there are nine (9) directors in our Board, four (4) of whom						
with collective working knowledge,		are independent directors, four (4) are non-executive directors, and one (1) is						
experience or expertise that is relevant to		an executive director, who is also the President of the Bank. They are all						
the company's industry/sector.		qualified business professionals with the required expertise and experience in						
		directing our strategic path. These directors were selected based on their						
		qualifications (i.e., integrity/probity, physical/mental fitness, competence,						
		relevant education/financial literacy/training, diligence and						
		knowledge/experience) without discrimination on gender, age, and ethnic,						
		political, religious, or cultural backgrounds, hence, achieving diversity in the						
		Board.						
		2020 Annual Report – Corporate Governance-Board Oversight, Page 38						
		2020 Annual Report – Board of Directors, Pages 48						
		Corporate Governance Manual – Composition of the Board, Page 7						
		Corporate Governance Manual – Qualifications of a Director, Page 22						
		Corporate Website – Board of Directors*						
		PSBank Definitive Information Statement for May 27, 2020 ASM, Item No. 5						
		Directors and Executive Officers, Page 9						
		*The same incumbent directors were re-elected in the Bank's latest Annual						

		Stockholders' Meeting (ASM) held on April 26, 2021 except for Mr. Francisco S.  Magsajo, Jr. who replaced Mr. Benedicto Jose R. Arcinas whose term as independent director has already expired.	
2.Board has an appropriate mix of competence and expertise	COMPLIANT	The members of the Board are all qualified business professionals with the required expertise and experience in directing our strategic path. These directors were selected based on their qualifications (i.e., integrity/probity, physical/mental fitness, competence, relevant education/financial literacy/training, diligence and knowledge/experience) without discrimination on gender, age, and ethnic, political, religious, or cultural backgrounds.	
		2020 Annual Report – Corporate Governance-Board Oversight, Page 38	
		Corporate Governance Manual – Qualifications of a Director, Page 22	
		Corporate Website - Board of Directors*	
		PSBank Definitive Information Statement for May 27, 2020 ASM, Item No. 5  Directors and Executive Officers, Page 9	
		*The same incumbent directors were re-elected in the Bank's latest Annual Stockholders' Meeting (ASM) held on April 26, 2021 except for Mr. Francisco S.	
		Magsajo, Jr. who replaced Mr. Benedicto Jose R. Arcinas whose term as independent director has already expired.	
3. Directors remained qualified for their positions individually and collectively to enable them to fulfill their roles and responsibilities and respond to the needs of the organization.	COMPLIANT	Our Corporate Governance Manual states that "he shall maintain his professional integrity and continuously seek to enhance his skills, knowledge and understanding of the activities that the Bank is engaged in or intends to pursue as well as the developments in the banking industry including regulatory changes through continuing education or training."	
		Corporate Governance Manual – Specific Duties and Responsibilities of a	

		Director, Pages 37	
		2020 Annual Report – Corporate Governa	ance-Board Oversight, page 38
Recommendation 1.2			
1. Board is composed majority of non- executive directors	COMPLIANT	Of the Bank's nine (9) directors, eight four (4) are independent, to wit:	(8) or 89% are non-executive of whi
		2020 Directors	Туре
		Chairman Jose T. Pardo	Non-executive (Independent)
		Vice-Chairman Arthur V. Ty	Non-executive
		Vice-Chairman Vicente R. Cuna, Jr.	Non-executive
		Jose Vicente L. Alde	Executive (President)
		Samson C. Lim	Non-executive (Independent)
		Benedicto Jose R. Arcinas	Non-executive (Independent)
		Eduardo A. Sahagun	Non-executive (Independent)
		Ma. Soledad D.S. De Leon	Non-executive
		Rosanna F. De Vera	Non-executive
		2020 Annual Report – Corporate Governa  Corporate Website – Board of Directors*	ance-Board Oversight, Page 38
		*The same incumbent directors were re-estockholders' Meeting (ASM) held on Apri Magsajo, Jr. who replaced Mr. Benedictors	lected in the Bank's latest Annual

		independent director has already expired.	
Recommendation 1.3			
1. Company provides in its Board Charter and Manual on Corporate Governance a policy on training of directors	COMPLIANT	Our Corporate Governance Manual states that "The Board as a group and as individual directors should have sufficient knowledge relevant to the Bank's activities to provide effective governance and oversight. They should be continuously informed of the developments in the business and regulatory environments, including emerging risks relevant to the Bank. The program shall include courses on corporate governance matters relevant to the Bank, including audit, internal controls, risk management, sustainability and strategy. The Corporate Governance Committee (CGC) is mandated, among others, to make recommendations to the Board regarding the continuing education of directors. In this regard, the Chief Compliance Officer (CCO) shall liaise with internal and/or external training providers for the training and seminars of directors. Unless otherwise exempted by existing regulations, all Directors and Key Officers are required to attend for a minimum of four (4) hours of training every year, a program on Corporate Governance conducted by training providers duly accredited by the SEC or through an SEC-approved in-house corporate governance training, covering all the mandated topics including financial reporting and auditing. Key Officers, for purposes of this requirement, refer to all officers with the rank of Senior Vice President (SVP) & up (Principal Officers) and those officers named in the Bank's By-Laws, the Chief Audit Executive (CAE) and the Chief Compliance Officer (CCO)."  Corporate Governance Manual – Orientation and Continuing Education, Page 38	
2. Company has an orientation program for first time directors.	COMPLIANT	Our Corporate Governance Manual states that "It is critical that new directors receive the training they need in order to be an effective member of the Board and help lead the Bank in the right direction. The Bank shall furnish all	

		its first-time directors with a copy of the general responsibility and specific duties and responsibilities of the Board of Directors and of a director. The Bank must keep on file and submit the said Certification under oath of the directors concerned that they have received copies of such general responsibility and specific duties and responsibilities and that they fully understand and accept the same. They shall also attend a CG seminar re: Orientation Program for 1 <sup>st</sup> -time Directors to be conducted by SEC and BSP-accredited training providers which should be held for at least eight (8) hours. The Bank shall keep on file and submit the certification to the appropriate department of the BSP-Supervision and Examination Sector, together with a copy of Certificate of Attendance in said Corporate Governance (CG) seminar."  However, the new set of Board of Directors elected during the Annual Stockholders' Meeting held on May 27, 2020 did not have first time directors as all incumbent directors were reelected.  Corporate Governance Manual – Orientation for First-Time Director, Page 38	
3. Company has relevant annual continuing training for all directors	COMPLIANT	Due to the challenges brought about by the COVID-19 pandemic such as lockdown and mobility restrictions, our parent bank's training academy has decided to postpone the Group's holding of its 2020 annual Corporate Governance refresher program for directors and principal officers to the first quarter of 2021 and has formally notified the SEC accordingly. In lieu thereof, some of our directors and all our principal/key officers attended a webinar on Anti-Money Laundering and Countering the Financing of Terrorism in December 2020.  Such an annual refresher program on Corporate Governance was held on March 5, 2021 and March 12, 2021 covering Business Resilience, Digital Transformation, Risk Management and AMLA in a Digital World as conducted by the Institute of Corporate Governance (ICD) and attended by all directors	

		and key/principal officers of the Bank.	
		Corporate Governance Manual – Annual Continuing Education Program, Page	
		<u>39</u>	
		2020 Annual Report – Corporate Governance-Board Oversight, Page 38	
Recommendation 1.4			
1. Board has a policy on board diversity.	COMPLIANT	As enshrined in our Corporate Governance Manual, "no director or candidate	
I		for directorship shall be discriminated upon by reason of gender, age, sexual	
		orientation, disability, ethnicity, skills/knowledge/competence, nationality,	
		or political, religious or cultural backgrounds. This aims to avoid groupthink	
		and ensure that optimal decision-making is achieved."	
		Further, as part of our CG practices and to implement our board diversity	
		policy, we have since maintained two (2) female Directors in the Board.	
		Corporate Governance Manual – Board Diversity Policy, Page 7	
		Corporate Website – Board of Directors*	
		2020 Annual Report – Board of Directors, Page 48	
		PSBank Definitive Information Statement for May 27, 2020 ASM, Item No. 5	
		Directors and Executive Officers, Page 9	
		an action and an account of money rage a	
		*The same incumbent directors were re-elected in the Bank's latest Annual	
		Stockholders' Meeting (ASM) held on April 26, 2021 except for Mr. Francisco S.	
		Magsajo, Jr. who replaced Mr. Benedicto Jose R. Arcinas whose term as	
		independent director has already expired.	

Optional: Recommendation 1.4			
1. Company has a policy on and discloses measurable objectives for implementing its board diversity and reports on progress in achieving its objectives	COMPLIANT	As part of our Corporate Governance policy and cognizant of the requirement to implement our Board Diversity Policy, we have maintained two (2) female Directors.  As per our Board Diversity Policy, "no director or candidate for directorship shall be discriminated upon by reason of gender, age, sexual orientation, disability, ethnicity, skills/knowledge/competence, nationality, or political, religious or cultural backgrounds. This aims to avoid groupthink and ensure that optimal decision-making is achieved."  Corporate Governance Manual – Board Diversity Policy, Page 7	
Recommendation 1.5		Corporate Website – Board of Directors	
Board is assisted by a Corporate Secretary.	COMPLIANT	Our Board has access to our Corporate Secretary, Mr. Pocholo V. Dela Peña, who manages the flow of information to the Board prior to the meetings. The Office of the Corporate Secretary plays a significant role in supporting the Board in discharging its responsibilities. It administers, attends, and prepares the agenda and minutes of Board meetings, and ensures that notices required under the By-Laws are given to all directors and stockholders. Beginning 2020, regular Board meetings have already been scheduled in advance as set every third Thursday of the month.  Corporate Governance Manual – Corporate Secretary, Page 41  2020 Annual Report – Corporate Governance-Board Oversight, Page 38  Corporate Website – Board of Directors, Page 48	

2. Corporate Secretary is a separate individual from the Compliance Officer.	COMPLIANT	The Bank's Corporate Secretary is a separate individual from the Chief Compliance Officer (CCO).	
		Corporate Governance Manual – Corporate Secretary, Page 41	
		2020 Annual Report – Corporate Governance-Board Oversight, Page 38	
		2020 Annual Report – Board of Directors, Page 48	
		Corporate Website – Board of Directors	
3. Corporate Secretary is not a member of the Board of Directors.	COMPLIANT	The Bank's Corporate Secretary is not a member of the Board of Directors.	
Board of Directors.		Corporate Governance Manual – Corporate Secretary, Page 41	
		2020 Annual Report – Corporate Governance-Board Oversight, Page 38	
		2020 Annual Report – Board of Directors, Page 48	
		Corporate Website – Board of Directors	
4. Corporate Secretary attends training/s on corporate governance.	COMPLIANT	Together with our principal officers and directors, our Corporate Secretary attended in March 2021 an annual refresher program on Corporate Governance covering Business Resilience, Digital Transformation, Risk Management and AMLA in a Digital World as conducted by the Institute of Corporate Governance (ICD), a SEC-accredited training provider.	
		Corporate Governance Manual – Corporate Secretary, Page 41	
		2020 Annual Report – Corporate Governance-Board Oversight, Page 38	

Optional: Recommendation 1.5			
1. The Corporate Secretary distributes materials for board meetings at least five business days before scheduled meeting.			
Recommendation 1.6			
1. Board is assisted by a Compliance Officer.	COMPLIANT	Mr. Gilbert L. Nunag, is the Bank's Board-appointed and BSP/Monetary Board-approved full-time Chief Compliance Officer (CCO). He is a member of the Bank's management team and is the lead senior officer for purposes of administering the Bank's Compliance Program. He is expected to liaise with the Bangko Sentral and other regulatory bodies on compliance-related issues and shall also be responsible for ensuring the integrity and accuracy of all regulatory documentary submissions. His principal function is to oversee the design of an appropriate compliance system, promote its effective implementation and address breaches that may arise.  Corporate Governance Manual – Chief Compliance Officer (CCO), Page 53  2020 Annual Report – Senior Officers, Page 52  PSBank Definitive Information Statement for May 27, 2020 ASM – Compliance, Page 45	
2. Compliance Officer has a rank of Senior Vice President or an equivalent position with adequate stature and authority in the corporation.	NON-COMPLIANT		Given the importance of the compliance function, the Bank's Chief Compliance Officer (CCO) is a senior officer with a rank of Vice President (VP) functionally reporting directly to the Corporate Governance Committee and to the Board. Further, such an appointment is

			covered with prior approval of the BSP/Monetary Board.  Notwithstanding SEC's recommendation that the CCO position should be an SVP rank, the Bank's CCO has adequate stature and authority in the Bank necessary to effectively carry out his duties and responsibilities in implementing the Bank's compliance program.  Corporate Governance Manual – Chief Compliance Officer (CCO), Pages 50-51  2020 Annual Report – Senior Officers, Page 53
3. Compliance Officer is not a member of the Board.	COMPLIANT	The Bank's Chief Compliance Officer is a senior officer and is not a member of the Board.  Corporate Governance Manual – Chief Compliance Officer (CCO), Page 53  2020 Annual Report – Senior Officers, Page 52	
4. Compliance Officer attends training/s on corporate governance.	COMPLIANT	Together with our principal officers and directors, our Chief Compliance Officer attended in March 2021 an <b>annual refresher program on Corporate Governance</b> covering <b>Business Resilience, Digital Transformation, Risk Management</b> and <b>AMLA in a Digital World</b> as conducted by the Institute of Corporate Governance (ICD), a SEC-accredited training provider.	

		2020 Annual Report – Corporate Governance-Board Oversight, Page 38  Corporate Governance Manual – Annual Continuing Education Program, Page 39	
<b>Principle 2:</b> The fiduciary roles and responsibility guidelines should be clearly made known to all of		s of the Board as provided under the law, the company's articles and by-laws, and cockholders and other stakeholders.	other legal pronouncements and
Recommendation 2.1			
1. Directors act on a fully informed basis, in good faith, with due diligence and care, and in the best interest of the company.	COMPLIANT	The roles and responsibilities of PSBank's Board of Directors are clearly outlined in our Corporate Governance Manual which also serves as the Board Charter providing due guidance to all directors as to the proper discharge of their roles, duties and responsibilities and accountabilities, among other Board-related matters.  As stated in the Minutes of our 2020 ASM, all acts and transactions, especially those relating to our material/significant related party transactions (RPTs) which were entered into between the Bank and its related parties were reviewed and endorsed for the Board of Directors' approval prior to their consummation.  Minutes of Annual Stockholders' Meeting on May 27, 2020 - Item No. 5  Confirmation of All Corporate Acts of the Board of Directors, Management and All Committees in 2019, Page 2  2020 Annual Report – Material Related Party Transactions, Pages 34  Corporate Governance Manual – Specific Duties and Responsibilities of a Director, Page 37	

Recommendation 2.2

Board oversees the development, review and approval of the company's business objective and strategy.     Board overseas and monitors the implementation of the company's business objectives and strategy.	COMPLIANT	PSBank's Board of Directors is primarily responsible for approving and overseeing the implementation of the Bank's strategic objectives, risk strategy, corporate governance and corporate values. It is also responsible for monitoring and overseeing the performance of senior management as the latter manages the day-to-day affairs of the Bank. Lastly, it approves the Bank's business strategy on an annual basis.  Corporate Governance Manual – General Responsibility of the Board, Page 8  2020 Annual Report – Corporate Governance-Board Oversight, Page 38	
Supplemental to Recommendation 2.2			
Board has a clearly defined and updated vision, mission and core values.	COMPLIANT	For many years, the Bank's vision, mission and core values remain the same as they remain relevant and continue to be a work-in-progress despite the Bank's many achievements and current standing in the Thrift Banking industry, to wit:  Vision: To be the country's consumer and retail bank of choice.  Mission: As an INSTITUTION: To conform to the highest standards of integrity, professionalism and teamwork. For our CLIENTS: To provide superior products and reliable, top quality services responsive to their banking needs. For our EMPLOYEES: To place a premium on their growth, and nurture an environment of teamwork where outstanding performance is recognized. For our SHAREHOLDERS: To enhance the value of their investments.  Core Values: In realizing our mission and vision, we will be:	

2. Board has a strategy execution process that facilitates effective management performance and is attuned to the company's business environment, and culture.	COMPLIANT	PROACTIVE in serving our customers.  PERFORMANCE-driven and recognized, reinforced, and rewarded accordingly.  PROFESSIONAL to the highest standards and in all respects.  PEOPLE-ORIENTED in our dealings with our internal and external customers alike.  Corporate Website – About PSBank, Vision and Mission  2020 Annual Report – Vision and Mission Statement, Page 1  In January 2020, PSBank's Board of Directors approved the Bank's Annual Budget for the year 2020. This is in line with the primary responsibility of the Board of approving the Bank's strategic objectives and business plans, among others. These take into account the Bank's long-term financial interests, its level of risk tolerance, and ability to manage risks effectively. In this respect, the Board of Directors shall establish a system for measuring performance against plans.  Please see Annex "A" for the Secretary's Certificate certifying Board's approval of our 2020 Budget.  Corporate Governance Manual – Specific Duties and Responsibilities of the Board, Page 8	
Recommendation 2.3			
1. Board is headed by a competent and qualified Chairperson.	COMPLIANT	PSBank's Chairman, Mr. Jose T. Pardo, is a Non-Executive and Independent Director. Information on his qualifications is disclosed in our Annual Report and Corporate Website.	
		The Board Chairman provides active leadership by ensuring that the Board and its various committees function effectively, including maintaining a relationship of trust among Board members. The Board Chairman also	

		ensures that the Board follows a sound decision-making process, among other tasks.  Corporate Governance Manual – Chairman of the Board, Pages 39  2020 Annual Report – Board of Directors, Page 48  2020 Annual Report – Corporate Governance-Board Oversight, Page 38  Corporate Website – Board of Directors	
Recommendation 2.4  1. Board ensures and adopts an effective succession planning program for directors, key officers and management.	COMPLIANT	Our Corporate Governance Manual provides for the following:  Succession Planning for Directors  Any vacancy occurring in the Board of directors other than by removal by the stockholders or by expiration of term, may be filled by the vote of at least a majority of the remaining directors, if still constituting a quorum; otherwise, said vacancies must be filled by the stockholders in a regular or special meeting called for that purpose.  When the vacancy is due to term expiration, the election shall be held no later than the day of such expiration at a meeting called for that purpose. When the vacancy arises as a result of removal by the stockholders, the election may be held on the same day of the meeting authorizing the removal and this fact must be so stated in the agenda and notice of said meeting. In all other cases, the election must be held no later than forty-five (45) days from the time the vacancy arose. A director elected to fill a vacancy shall be referred to as replacement director and shall serve only for the unexpired term of the predecessor in office.  However, when the vacancy prevents the remaining directors from	

constituting a quorum and emergency action is required to prevent grave, substantial, and irreparable loss or damage to the Bank, the vacancy may be temporarily filled from among the officers of the Bank by unanimous vote of the remaining directors. The action by the designated director shall be limited to the emergency action necessary, and the term shall cease within a reasonable time from the termination of the emergency or upon election of the replacement director, whichever comes earlier. The Bank must notify the SEC within three (3) days from the creation of the emergency Board, stating therein the reason for its creation.

A directorship to be filled by reason of an increase in the number of directors shall be filled only by an election at a regular or at a special meeting of stockholders duly called for the purpose, or in the same meeting authorizing the increase of directors if so stated in the notice of the meeting.

At least on an annual basis, the Corporate Governance Committee (CGC) shall review the status of the Board and consider if the criteria set forth (i.e. composition of the Board, qualifications of directors, limits, etc.) are being met. It shall determine if there is reason to believe that one or more director slots shall become vacant within the remaining term and if any, shall report the same including its recommendation(s) to the Board. When searching for candidates to fill in a vacancy(ies) in the Board, the use of professional search firms or external sources may be resorted to.

In all elections to fill vacancies, the procedure set forth in Sections 23 and 25 of the Revised Corporation Code shall apply.

## **Succession Planning for Officers**

The Bank's succession planning program aims to ensure continuity and viability of its business. Under this program, officer positions that are considered critical for business continuity shall be determined and next-in-line officers shall be identified and evaluated as "Ready Now" and "Ready Later"

		replacements, which process shall be reviewed regularly. Potential successors shall be subjected to Individual Development Plans, which is a combination of classroom training, cross postings, immersions, and developmental assignments. Further, strategic workforce planning shall also be pursued to ensure that critical positions are filled up and that Talent Acquisition is ready to provide external talents if deemed necessary.  2010 PSBank By-Laws – Section 6.03-Vacancies, Page 6  2020 Annual Report – Our Retirement and Succession Policy, Page 43  Corporate Governance Manual – Vacancies in the Office of Director and Succession Planning, Page 34  Corporate Governance Manual – Succession Planning for Officers, Page 51  Corporate Governance Manual – Specific Duties and Responsibilities of the Board, Page 8	
2. Board adopts a policy on the retirement for directors and key officers.	COMPLIANT	Our Corporate Governance Manual provides for the following:  Retirement Policy for Directors  Except for certain persons such as Filipino citizens with recognized stature, influence and reputation in the banking and business community and whose business practices stand as testimonies to good corporate governance, the Bank observes an age limit of seventy-five (75) years old as a general rule for directors. As such, a director may be elected or re-elected until the calendar year in which he/she turns 75 years of age. Upon the recommendation of the Corporate Governance Committee, however, said age limit for directors may be waived by the Board of Directors if such a waiver is deemed to be for the best interest of the Bank.	

		Retirement Policy for Officers The compulsory retirement age for the Bank's regular employees (officers and staff) is at fifty-five (55) years old. Such has been established in the Bank's Retirement and Gratuity Plan, duly approved by the Bureau of Internal Revenue (BIR). To aid in workforce planning, the Bank shall review the roster of its employees who shall be reaching the compulsory retirement age before the end of the applicable year. Appropriate notification shall be arranged and deferential treatment shall be accorded to the retired employee ensure that they receive the compensations for their loyal service within thirty (30) days after their effective date of retirement.  2020 Annual Report – Our Retirement and Succession Policy, Page 43  Corporate Governance Manual – Retirement Policy for Directors, Page 39  Corporate Governance Manual – Retirement Policy for Officers, Page 51  Corporate Governance Manual – Specific Duties and Responsibilities of the Board, Page 8	
Recommendation 2.5			
1. Board aligns the remuneration of key officers and board members with long-term interests of the company.	COMPLIANT	Our Corporate Governance Manual sets forth a Remuneration Policy that the Bank's directors and officers shall be provided with an industry competitive compensation package to attract, motivate, and retain highly qualified people. The salary scales of its officers shall be generally based on the nature of their jobs, positions, and ranks. These shall be reviewed yearly vis-à-vis annual performance scorecards so structured to achieve business objectives. Consistent with the philosophy of meritocracy, the Bank's compensation and rewards programs shall be geared towards providing incentives to employees who have contributed to the success of the Bank.	
		The Bank's compensation package for its non-officers/rank & file employees	

shall be in accordance with the labor law requirements and shall be linked to both performance and the Bank's contractual obligation under a Collective Bargaining Agreement (CBA) which include loyalty bonuses to reward loyal employees.

The Bank shall grant fixed bonuses, including a 13th-month pay in accordance with law and may also provide performance bonus (non-guaranteed) based on the Bank's overall performance, individual performance and market conditions.

The Board of Directors, through its Corporate Governance Committee, shall ensure that this remuneration strategy is regularly reviewed to ensure that the policy is commensurate with corporate and individual performance, aligned with the Bank's operating and risk culture, long-term interests, compliant with labor laws & regulations, and benchmarked against our industry peers and other market considerations, while also maintaining internal equity.

Except for the President/Chief Executive Officer, each director shall receive a monthly professional fee for attending Board and committee meetings. This is also in consideration of their valuable contributions in the formulation of the Bank's overall strategy.

<u>Corporate Governance Manual – Specific Duties and Responsibilities of the</u> Board, Page 8

**Corporate Governance Manual – Remuneration Policy, Page 59** 

2020 Annual Report – Our Remuneration Policy, Page 42

<u>PSBank Definitive Information Statement for May 27, 2020 ASM – Our Remuneration Policy, Page 49</u>

2. Board adopts a policy specifying the relationship between remuneration and performance.	COMPLIANT	As likewise provided in our Corporate Governance Manual, the salary scales of the Bank's officers are reviewed yearly vis-à-vis annual performance scorecards so structured to achieve business objectives. Consistent with the philosophy of meritocracy, the Bank's compensation and rewards programs shall be geared towards providing incentives to employees who have contributed to the success of the Bank.	
		The Bank's compensation package for its non-officers/rank & file employees shall be in accordance with the labor law requirements and shall be linked to both performance and the Bank's contractual obligation under a Collective Bargaining Agreement (CBA) which include loyalty bonuses to reward loyal employees.	
		Corporate Governance Manual – Specific Duties and Responsibilities of the Board, Page 8	
		Corporate Governance Manual – Remuneration Policy, Page 59	
		2020 Annual Report – Our Remuneration Policy, Page 42	
		PSBank Definitive Information Statement for May 27, 2020 ASM – Our Remuneration Policy, Page 49	
3. Directors do not participate in discussions or deliberations involving his/her own remuneration.	COMPLIANT	As stipulated in the Bank's Corporate Governance Manual, "no PSBank director participates in discussions or deliberations involving his own remuneration."	
		Corporate Governance Manual – Specific Duties and Responsibilities of the Board, Page 8	
Optional Recommendation 2.5			

1. Board approves the remuneration of senior			
executives.			
2. Company has measurable standards to align the performance-based remuneration of the executives with long-term interest, such as claw back provision and deferred bonuses.	COMPLIANT	As discussed in our 2020 Annual Report, our directors and officers are provided with an industry competitive compensation package to attract, motivate, and retain highly qualified people. The salary scales of our officers, including that of our President or Chief Executive Officer (our sole Executive Director), are generally based on the nature of their jobs, positions and ranks. These are reviewed annually vis-à-vis annual performance scorecards so structured to achieve business objectives and adjusted as needed, based on performance.	
		The compensation package for our non-officers/rank-and-file employees is in accordance with labor law requirements and is linked to both performance and our contractual obligation under a collective bargaining agreement which include loyalty bonuses for long-term employees.	
		We also grant fixed bonuses, including a 13th-month pay in accordance with law and performance bonus (non-guaranteed) based on our overall performance, individual performance and market conditions.	
		Our Board sees to it that this remuneration strategy is regularly reviewed to ensure that the policy is commensurate with corporate and individual performance, aligned with our long-term interests, compliant with labor laws and regulations, and benchmarked against our industry peers and other market considerations, while also maintaining internal equity.	
		Except for the President/Chief Executive Officer (our sole Executive Director), each director receives a monthly professional fee for attending Board and committee meetings. This is also in consideration of their valuable contributions in the formulation of our Bank's overall strategy.	
		2020 Annual Report – Our Remuneration Policy, Page 42	

		PSBank Definitive Information Statement for May 27, 2020 ASM – Our Remuneration Policy, Page 49	
Recommendation 2.6			
1. Board has a formal and transparent board nomination and election policy.	COMPLIANT	Our Corporate Governance Committee assists the Board in the performance of functions that were previously assigned to a Nomination Committee.	
2. Board nomination and election policy is disclosed in the company's Manual on Corporate Governance.	COMPLIANT	Our Nomination Procedure for purposes of electing a director is disclosed in our Corporate Governance Manual, Amended By-Laws and Corporate Governance Charter.	
		<u>Corporate Governance Manual – Election of Directors – Nomination Procedures, Page 25</u>	
		Corporate Website – 2010 Amended Articles of Incorporation and By-Laws, Page 5	
		Corporate Governance Charter	
3. Board nomination and election policy includes how the company accepted nominations from minority shareholders.	COMPLIANT	As stated in our Corporate Governance Manual and in accordance with the Bank's By-Laws, directors are elected by the vote of the holders of common stock of the Bank in accordance with Section 23 of the Revised Corporation Code of the Philippines and other pertinent applicable laws. Any stockholder may submit nominations for directorial positions to the Corporate Governance Committee (CGCom) following the prescribed procedures.	
		<u>Corporate Governance Manual – Election of Directors – Nomination Procedures, Page 25</u>	
		<u>Corporate Website – 2010 Amended Articles of Incorporation and By-Laws,</u> <u>Page 5</u>	

		2020 Annual Report – Corporate Governance-Board Oversight, Page 38  PSBank Definitive Information Statement for May 27, 2020 ASM – Nomination Procedures, Page 21	
4. Board nomination and election policy includes how the board shortlists candidates.	COMPLIANT	The Corporate Governance Committee screens all persons nominated to the Board prior to the submission of the Definitive Information Statement (DIS) and in coming up with a Final List of Candidates. This process includes the review and evaluation of their qualifications (including the determination of any grounds for disqualification) and whether the candidates (1) possess the knowledge, skills, experience, and particularly in the case of non-executive directors, independence of mind given their responsibilities to the Board and in light of the Bank's business and risk profile; (2) have a record of integrity and good repute; (3) have sufficient time to carry out their responsibilities; and (4) have the ability to promote a smooth interaction between board members. Only nominees whose names appear in the Final List of Candidates shall be eligible for election as director.  Our Nomination Procedures, for purposes of electing a director is disclosed in our Corporate Governance Manual, Amended By-Laws and Corporate Governance Charter.  Corporate Governance Manual – Election of Directors – Nomination Procedures, Pages 25  Corporate Website – 2010 Amended Articles of Incorporation and By-Laws, Page 5  2020 Annual Report – Corporate Governance-Board Oversight, Page 38  PSBank Definitive Information Statement for May 27, 2020 ASM – Nomination	

		Procedures, Page 21	
5. Board nomination and election policy includes an assessment of the effectiveness of the Board's processes in the nomination, election or replacement of a director.	COMPLIANT	Along with other Board Committees, the Corporate Governance Committee, in fulfilling its corporate governance responsibilities including those functions formerly assigned to a Nomination Committee is required to conduct on an annual basis within the first quarter of the following year, a performance evaluation/assessment.  Corporate Governance Manual – Part IV. Performance Evaluation, Pages 66  2020 Annual Report – Our Governance Evaluation, Page 44  PSBank Definitive Information Statement for May 27, 2020 ASM – Our Governance Evaluation, Page 51	
6. Board has a process for identifying the quality of directors that is aligned with the strategic direction of the company.	COMPLIANT	As required in our Corporate Governance Manual, part of the screening process of in the nomination of PSBank directors includes the review and evaluation of their qualifications (including the determination of any grounds for disqualification) and whether the candidates (1) possess the knowledge, skills, experience, and particularly in the case of non-executive directors, independence of mind given their responsibilities to the Board and in light of the Bank's business and risk profile; (2) have a record of integrity and good repute; (3) have sufficient time to carry out their responsibilities; and (4) have the ability to promote a smooth interaction between board members.  As also mandated in our Corporate Governance Charter, its members determine the nomination and election process for the Bank's directors and for positions appointed by the Board of Directors and has the special duty of defining the general profile of Board members that the Bank may need and ensuring appropriate knowledge, competencies and expertise that complement the existing skills of the Board.	

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		Corporate Governance Manual – Election of Directors – Nomination Procedures, Pages 25  Corporate Governance Charter	
Optional: Recommendation 2.6			
1. Company uses professional search firms or other external sources of candidates (such as directors databases set up by director or shareholder bodies) when searching for candidates to the board of directors.	COMPLIANT	As provided in our Corporate Governance Manual, PSBank may use professional search firms such as the Institute of Corporate Directors (ICD) as well as recommendations from shareholders and existing directors when searching for possible candidates as directors.  Corporate Governance Manual – Composition of the Board, Page 7  Corporate Governance Manual – Election of Directors – Nomination Procedures, Pages 25	
Recommendation 2.7			
1. Board has overall responsibility in ensuring that there is group-wide policy and system governing related party transactions (RPTs) and other unusual or infrequently occurring transactions.	COMPLIANT	In line with the principles of fairness and transparency, it is the policy of PSBank that all dealings with counterparties and other stakeholders are fairly conducted. We ensure that such dealings, especially with our related parties, are made in the regular course of our business, and upon terms not less favorable to us than those offered to other unaffiliated/unrelated parties and that corporate/business resources are not misappropriated or misapplied.  Towards these ends, PSBank has put in place a <i>Board-approved</i> Related Party Transactions (RPT) policy that embodies the key requirements pursuant to BSP Circular No. 895 re: RPT Guidelines. Our RPT policy likewise requires our directors and officers with personal interest in the Bank's transaction (e.g., they themselves or any of their close family members acting as the Bank's counterparty) to inhibit/abstain from the discussion, approval and management of such transaction except in order to provide material	

information to the RPTC/Board about the transaction. Provisions against conflict of interest situations are likewise stipulated in the Bank's Board-approved "Code of Conduct" such as the prohibition of self-dealing transactions.

Pursuant to Memorandum Circular No. 10 s2019 of the Securities and Exchange Commission (SEC) re: "Rules on Material Related Party Transactions for Publicly-Listed Companies," the Bank also adopted since August 2019 a Board-approved Material Related Party Transactions (MRPT) policy that exclusively applies to related party transaction(s) amounting to at least ten percent (10%) of the Bank's Total Assets based on its latest Audited Financial Statement (AFS), either individually or in aggregate over a 12-month period with the same related party. Save for a few differences in terms of scope, approval, reportorial and disclosure requirements, this separate policy espouses the same key principles in handling related party transactions and is likewise posted in the Bank's corporate website.

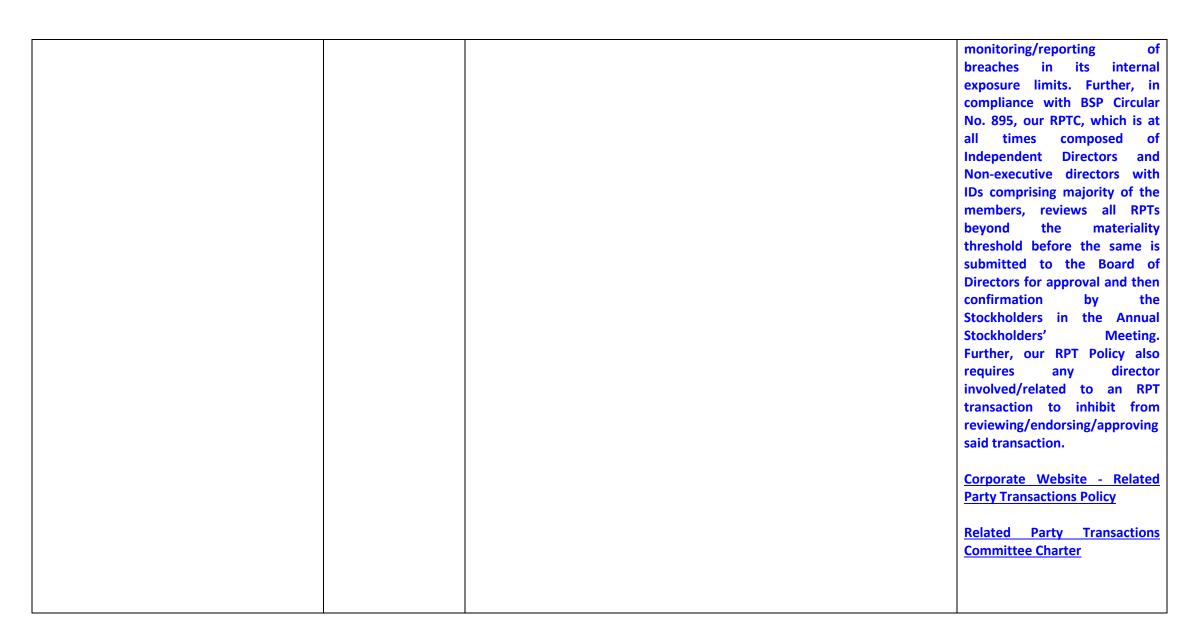
In this regard, we have constituted a *Board-level* Related Party Transactions Committee (RPTC). The RPTC is composed of three non-executive Directors, two or majority of whom are independent directors, including the committee Chairperson. The RPTC is tasked to assist the Board in ensuring that transactions with related parties are reviewed, appropriate restrictions are followed, and corporate resources are judiciously used. It is also tasked to review/evaluate and endorse for Board approval RPTs beyond their set transaction materiality thresholds (material RPT items), further subject of stockholders' ratification during the Annual Stockholders' Meeting.

We have further disclosed in our 2020 Annual Report the material RPTs that were entered into between the Bank and its related interests.

**Corporate Website - Related Party Transactions Policy** 

		Corporate Website – Material Related Party Transactions Policy	
		2020 Annual Report – Material Related Party Transactions, Page 34  Related Party Transactions Committee Charter	
2. RPT policy includes appropriate review and approval of material RPTs, which guarantee fairness and transparency of the transactions.	COMPLIANT	As stated in our RPT Policy, to ensure the proper identification, review, approval, monitoring and reporting of the Bank's RPTs, and to further ensure that all its transactions with its related parties are made in the regular course of business, conducted at arm's length terms (i.e., not less favorable to the Bank than those offered to other unaffiliated/non-related parties and that corporate/business resources of the Bank are not misappropriated or misapplied), we have created a Board-level Related Party Transactions Committee (RPTC) to ensure that all RPTs beyond the set transaction materiality threshold are duly reviewed/evaluated before those are endorsed for Board approval.  On the other hand, we have also created a Management-level Related Party Transactions Management Committee (RPTMC) that is tasked to assist the RPTC and to review/evaluate/approve RPT items within their set transaction materiality thresholds, subject to Board confirmation.  Corporate Website - Related Party Transactions Policy  Related Party Transactions Committee Charter	
3. RPT policy encompasses all entities within the group, taking into account their size, structure, risk profile and complexity of operations.	COMPLIANT	Our RPT Policy covers all related parties, both natural and juridical persons within the Metrobank Group and are further classified whether "DOSRI", "Subsidiary/Affiliate" or "Other Related Parties".  Corporate Website - Related Party Transactions Policy	

		Related Party Transactions Committee Charter			
upplemental to Recommendation 2.7					
1. Board clearly defines the threshold for disclosure and approval of RPTs and categorizes such transactions according to those that are considered <i>de minimis</i> or transactions that need not be reported or announced, those that need to be disclosed, and those that need prior shareholder approval. The aggregate amount of RPTs within any twelve (12) month period should be considered for purposes of applying the thresholds for disclosures and approval.	COMPLIANT	Our transaction materiality thresholds for RPTs were set on a per transaction type basis considering the high-end of their historical ticket sizes, their nature, and our risk appetite. These thresholds are applied on a per single transaction basis for one-time/non-recurring transactions or the aggregate amount of multiple transactions expected in a year for some arrangements with recurring/continuing transactions. Except for loan transactions to Directors, Officers, Stockholders, and their Related Interests (DOSRI), as well as to subsidiaries and affiliates requiring prior approval of the Board of Directors under existing Bangko Sentral ng Pilipinas (BSP) rules regardless of their amounts, RPTs amounting within these thresholds are subject to the review and approval of the Management-level RPTMC and endorsement of the Board-level RPTC for the Board of Directors' confirmation. On the other hand, those beyond such thresholds are considered "material" and shall pass through the Board-level RPTC for review and endorsement for the Board of Directors' approval prior to their consummation and then Stockholders' confirmation in the Annual Stockholders' Meeting.  2020 Annual Report – Core Governance Policies – Fairness, Page 33  Corporate Website - Related Party Transactions Policy  Related Party Transactions Committee Charter			
2. Board establishes a voting system whereby a majority of non-related party shareholders approve specific types of related party transactions during shareholders' meetings.	NON-COMPLIANT		The Board of Directors has been effectively performing its responsibility of ensuring the integrity of the Bank's related party transactions by setting up strict handling procedures and		



Recommendation 2.8			
1. Board is primarily responsible for approving the selection of Management led by the Chief Executive Officer (CEO) and the heads of other control functions (Chief Risk Officer, Chief Compliance Officer and Chief Audit Executive)	COMPLIANT	As provided in our Corporate Governance Manual, our Board of Directors is the one responsible for approving the appointment/selection of key members of senior management and heads of control functions (i.e. Chief Risk Officer, Chief Compliance Officer and Chief Audit Executive) and for the approval of a sound remuneration and other incentives policy for personnel. The list of our Management team is disclosed through our Annual Report and Corporate Website.  Corporate Governance Manual — Specific Duties and Responsibilities of the Board, Pages 8  2020 Annual Report — Senior Officers, Page 52  Corporate Website — Senior Officers	
2. Board is primarily responsible for assessing the performance of Management led by the Chief Executive Officer (CEO) and the heads of other control functions (Chief Risk Officer, Chief Compliance Officer and Chief Audit Executive)	COMPLIANT	Every year, our Board, individual Directors, their respective oversight committees, and all other Board-level committees, as well as the President and all Management-level committees conduct annual self-rating exercises on their performance through the use of scorecards. The scorecard results are reviewed by our Corporate Governance Committee and reported to our Board of Directors. This annual performance rating exercises also include that of the Chairman of the Board, the Chief Risk Officer, the Chief Audit Executive, the Chief Compliance Officer, directors/officers with multiple/interlocking positions and of the entire Bank.  Corporate Governance Manual – Specific Duties and Responsibilities of the Board, Page 8  2020 Annual Report- Our Governance Evaluation, Page 44  Corporate Governance Manual – Part IV. Performance Evaluation, Pages 66	

Recommendation 2.9			
1. Board establishes an effective performance management framework that ensures that management's performance is at par with the standards set by the Board and Senior Management.	COMPLIANT	The Bank has in place a Performance Appraisal & Development Program (PADP) that is to be accomplished annually down the line to gauge and rate/assess performance of each PSBanker vis-à-vis his approved business & developmental goals. This annual performance exercise is supplemented by a Mid-Year Performance Discussion (MYPD) process aimed at keeping the	
2. Board establishes an effective performance management framework that ensures that personnel's performance is at par with the standards set by the Board and Senior	COMPLIANT	achievement of such goals on track. These performance exercises are always tied up with key HR matters such as training and development, remuneration, job fitness/propriety assessment and succession planning.	
Management.		Corporate Governance Manual – Specific Duties and Responsibilities of the Board, Page 8	
Recommendation 2.10			
1. Board oversees that an appropriate internal control system is in place.	COMPLIANT	As provided in the Bank's Corporate Governance Manual, PSBank's Board of Directors is principally responsible in approving and overseeing the	
2. The internal control system includes a mechanism for monitoring and managing conflict of interest of the Management, members and shareholders.	COMPLIANT	implementation of policies governing major areas of the Bank's operations.  The Board of Directors regularly reviews these policies, as well as evaluates control functions (e.g., internal audit, risk management and compliance) with Senior Management to determine areas for improvement as well as to promptly identify and address significant risks and issues.	
		The Audit Committee aims to enhance the Board's oversight capability over the Bank's financial reporting process, system of internal control and risk management, internal and external audit as well as fraud management functions, and monitoring of compliance with Bank policies, applicable laws, rules, regulations, and Code of Conduct. As such, it is responsible for overseeing the senior management in establishing and maintaining an adequate, effective, and efficient internal control framework, and for ensuring that systems and processes are designed to provide assurance in	

above areas including efficiency and effectiveness of operations, and safeguarding of assets.

The Risk Oversight Committee (ROC) is constituted by the Board of Directors to be responsible for the development and oversight of the Risk Management Program for the Bank and the risk activities of its Trust Division. It oversees a system of limits to discretionary authority that the Board delegates to management, ensures that the system remains effective, the limits are observed and immediate corrective actions are taken whenever limits are breached. As such, the overall responsibility for the Bank's Risk Management Framework/Process rests with the ROC.

Further, the Non-executive board members also meet regularly on annual basis, other than in meetings of the Audit, Risk Oversight, Corporate Governance, and Related Party Transactions Committees, in the absence of Senior Management, with the external auditor and heads of the internal audit, compliance and risk management functions. The Chief Compliance Officer (CCO) or his designated officer shall serve as Secretary to this session and shall therefore coordinate with the Chief Risk Officer (CRO and the Chief Audit Executive (CAE) for the agenda/items for discussion and record such dialogues in minutes of meeting. This session aims to scrutinize Management's performance, particularly in meeting the Bank's goals and objectives and to determine the integrity of the Bank's internal control and effectiveness of risk management systems.

Our internal control procedures and risk management framework are discussed further in our Annual Report, Corporate Governance Manual, Audit Committee Charter and Risk Oversight Committee Charter.

Corporate Governance Manual - Specific Duties and Responsibilities of the Board, Pages 8

		2020 Annual Report – Risk Management, Page 26  2020 Annual Report – Corporate Governance, Page 32	
		Audit Committee Charter	
		Risk Oversight Committee Charter	
3. Board approves the Internal Audit Charter.	COMPLIANT	As stated in the Corporate Governance Manual, "The Board of Directors shall create committees to increase efficiency and allow deeper focus in specific areas. The Board of Directors may delegate some of its functions, but not its responsibilities. In that regard, the Board of Directors shall approve, review and update at least annually or whenever there are significant changes therein, the respective Charters of each of its committees or other documents that set out its mandate, scope and working procedures.  The Bank's Audit Committee Charter is disclosed in its corporate website.  Corporate Governance Manual - Specific Duties and Responsibilities of the Board, Page 8  Audit Committee Charter	
Recommendation 2.11			
1. Board oversees that the company has in place a sound enterprise risk management (ERM) framework to effectively identify, monitor, assess and manage key business risks.	COMPLIANT	As stated in the Bank's Corporate Governance Manual, the Board of Directors is responsible for approving Bank's risk governance framework and overseeing Management's implementation thereof through its Risk Oversight Committee (ROC).  Corporate Governance Manual – Specific Duties and Responsibilities Of The Board, Page 8	

		2020 Annual Report – Risk Management, Page 26	
2. The risk management framework guides the board in identifying units/business lines and enterprise-level risk exposures, as well as the effectiveness of risk management strategies.	COMPLIANT	As mentioned in our 2020 Annual Report, the Bank's Board-level Risk Oversight Committee (ROC) oversees our Enterprise Risk Management (ERM) framework, the consistency of current and emerging risk exposures with our strategic direction and overall risk appetite and the effectiveness of our risk management function in monitoring our risk-taking activities. It formulates policies and strategies to identify, measure, manage and limit risks. The ROC ensures that the system of limits approved by the Board remains effective. It also makes certain that limits are observed and that immediate corrective actions are taken whenever needed.  2020 Annual Report – Risk Management, Page 26  Risk Oversight Committee Charter  Corporate Governance Manual – Board Committees – Risk Oversight Committee, Page 42	
Recommendation 2.12			
1. Board has a Board Charter that formalizes and clearly states its roles, responsibilities and accountabilities in carrying out its fiduciary role.	COMPLIANT	As stated in our Corporate Governance Manual, said Manual which is posted in our website, also serves as the Board Charter and the Board's Code of Conduct providing due guidance to all directors as to the proper discharge of their roles, duties & responsibilities and accountabilities, among other Board-	
2. Board Charter serves as a guide to the directors in the performance of their functions.	COMPLIANT	related matters.  Corporate Governance Manual – Part I. Introduction, Page 6	
3. Board Charter is publicly available and posted on the company's website.	COMPLIANT		
Additional Recommendation to Principle 2			
1. Board has a clear insider trading policy.	COMPLIANT	In line with upholding the principles of fairness and transparency by ensuring that shareholders are afforded due protection and that individuals do not	

		benefit from knowledge which is not otherwise generally available to the market, PSBank commits to prevent Insider Trading as prohibited under Section 27 of the Securities Regulations Code (SRC) and to comply with the pertinent requirements of the Securities and Exchange Commission (SEC) and the Philippine Stock Exchange (PSE) as a Publicly-Listed Company (PLC). These prohibitions are embedded in our Policy on Insider Trading which is publicly available through our corporate website.  Corporate Website - Policy on Insider Trading  2020 Annual Report – Insider Trading, Page 35	
Optional: Principle 2			
1. Company has a policy on granting loans to directors, either forbidding the practice or ensuring that the transaction is conducted at arm's length basis and at market rates.	COMPLIANT	In line with the principles of fairness and transparency, it is the policy of PSBank that all dealings with counterparties and other stakeholders are fairly conducted. The Bank also ensures that such dealings, especially with its related parties, are made in the regular course of business, and upon terms not less favorable to the Bank than those offered to others. The guidelines to ensure that all RPTs are fair and conducted at arm's length and at market rates are covered by our Related Party Transactions Policy.	
		Further, our By-laws expressly prohibits PSBank Directors and Officers to either directly or indirectly, for himself or as a representative or agent of other, borrow money from the Bank, nor shall he become a guarantor, endorser or surety for loans from the Bank to others, or in any manner be an obligor for moneys borrowed from the Bank or loaned by it except with the written approval of the majority of the Directors of the Bank, excluding the Director or Officer concerned. It further requires that such approval be entered upon the records of the Bank and shall be properly reported as required under existing BSP regulations.	
		Corporate Website - Related Party Transactions Policy	

		2020 Annual Report -Core Governance Policies - Fairness, Page 33	
		2010 PSBank Amended By-Laws – Section 6.13 Prohibition, Page 8	
2. Company discloses the types of decision requiring board of directors' approval.	COMPLIANT	The types of decisions requiring prior Board approval are disclosed in our Corporate Governance Manual, Annual Report as well as in our By-laws, which are all publicly-available through our company website.  In matters of governance, our Board of Directors is the one primarily responsible for defining the Bank's vision and mission and sets the corporate governance tone in our organization by ensuring adherence to principles and standards. It is primarily responsible for approving and overseeing the implementation of the Bank's strategic objectives, risk strategy, corporate governance and corporate values. Further, the Board is also responsible for monitoring and overseeing the performance of senior management as the latter manages the day-to-day affairs of the Bank.  2020 Annual Report – Corporate Governance-Board Oversight, Page 38  Corporate Governance Manual – General Responsibility of the Board, Page 8  2010 PSBank Amended By-Laws – Section 6.12 Powers, Page 8	

**Principle 3:** Board committees should be set up to the extent possible to support the effective performance of the Board's functions, particularly with respect to audit, risk management, related party transactions, and other key corporate governance concerns, such as nomination and remuneration. The composition, functions and responsibilities of all committees established should be contained in a publicly available Committee Charter.

# Recommendation 3.1 1. Board establishes board committees that focus on specific board functions to aid in the optimal performance of its roles and responsibilities. COMPLIANT A number of Board-level committees were created to aid our Board of Directors in its various tasks to ensure efficiency and provide greater focus. The list of our Board-level committees is publicly available through our corporate website.

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Corporate Website - Corporate Governance - Board-Level Committees 2020 Annual Report – Board Committees, Page 39 **Corporate Governance Manual – Board Committees, Page 42** Recommendation 3.2 1. Board establishes an Audit Committee to **COMPLIANT** The Bank's Audit Committee is designated to provide independent oversight enhance its oversight capability over the for our financial reporting process, corporate governance, and system of company's financial reporting, internal control internal control and risk management, internal and external audit as well as system, internal and external audit processes, fraud management functions, and monitoring of compliance with Bank policies, applicable laws, rules, regulations, and Code of Conduct. It is entirely and compliance with applicable laws and comprised of three non-executive directors, all of whom are independent, regulations. including the committee Chairperson, who is not the Chairman of the Board of Directors or of any other Board-level committee. The committee members have accounting, auditing, or related financial management expertise or experience commensurate with the size, complexity of operations and risk profile of the Bank. The committee meets monthly and as needed, and is supported by our Internal Audit Group (IAG) and the Fraud Management Group (FMG). PSBank's external/independent auditors are directly responsible to the Audit Committee in helping ensure the integrity of our financial statements and reporting processes. As such, the Audit Committee has a primary responsibility of recommending to the Board of Directors for approval, subject to ratification of the shareholders, the appointment, reappointment, dismissal, and fees of our external auditors. **Audit Committee Charter** 2020 Annual Report - Board Committees - Audit Committee, Page 40

		Corporate Governance Manual – Board Committees, Page 42	
2. Audit Committee is composed of at least	COMPLIANT	Our Audit Committee is composed of three (3) non-executive directors, all of	
three appropriately qualified non-executive		whom are independent, including the committee Chairperson, who is not the	
directors, the majority of whom, including the Chairman is independent.		Chairman of the Board of Directors or of any other Board-level committee.	
		In 2020, the Audit Committee is composed of the following:	
		1. Eduardo A. Sahagun (ID) - Chairperson	
		2. Samson C. Lim (ID) – Member	
		3. Jose T. Pardo (ID) – Member	
		Their detailed qualifications and background are fully discussed in our 2020	
		Annual Report which is publicly-available through our corporate website.	
		Audit Committee Charter	
		2020 Annual Report – Board Committees – Audit Committee, Page 40	
		2020 Annual Report – Board of Directors, Page 48	
3. All the members of the committee have	COMPLIANT	The Audit Committee members have auditing, accounting, or related financial	
relevant background, knowledge, skills and/or		management expertise or experience commensurate with the size, complexity	
experience in the areas of accounting,		of operations, and risk profile of the Bank.	
auditing and finance.		Their detailed qualifications and background are fully discussed in our 2020	
		Annual Report which is publicly-available through our corporate website.	
		2020 Annual Report – Board Committees – Audit Committee, Page 40	
		2020 Annual Report – Board of Directors, Page 48	

		Corporate Website – Principal Officers	
4. The Chairman of the Audit Committee is not the Chairman of the Board or of any other committee.	COMPLIANT	The Chairperson of the Audit Committee is not the Chairman of the Board or of any other committees.	
Committee.		Audit Committee Charter	
		2020 Annual Report – Board Committees – Audit Committee, Page 40	
		PSBank Definitive Statement for May 27, 2020 ASM – Audit Committee's Approval Policies and Procedures for Above Services, Page 72	
Supplement to Recommendation 3.2			
Audit Committee approves all non-audit services conducted by the external auditor.	COMPLIANT	One of the duties and responsibilities of our Audit Committee as stated in its Audit Committee Charter is to evaluate and determine non-audit works to be performed by the external auditor and review periodically the fees paid for such services in relation to their significance to the total annual income of the external auditor and to the Bank's total expenditure on consultancy. They may also disallow any non-audit work that will conflict with the external auditor's duties or may pose a threat to his independence.  Audit Committee Charter	
2. Audit Committee conducts regular meetings and dialogues with the external audit team without anyone from management present.	COMPLIANT	Our Audit Committee complies with the requirement of holding a regular executive session with the external auditor without the presence of management. Executive session of the Audit Committee and the SGV & Company, our external auditor, was held in October 2020 without the presence of management. The holding of the said session was duly documented in the Audit Committee minutes.  Audit Committee Minutes	

Optional: Recommendation 3.2			
1. Audit Committee meet at least four times during the year.	COMPLIANT	The Bank's Audit Committee meets on a monthly basis as stated in its Charter and attendance of its members in 2020 was reflected in our 2020 Annual Report.  Audit Committee Charter  2020 Annual Report – Board Committees – Audit Committee, page 40	
2. Audit Committee approves the appointment and removal of the internal auditor.	COMPLIANT	One of the duties and responsibilities of our Audit Committee as stated in its Audit Committee Charter is to recommend to the Board the appointment, reappointment and dismissal of the Chief Audit Executive and key internal auditors (i.e., Audit Division Head and Audit Managers).  Senior management may recommend the appointment, reappointment, and dismissal of the CAE subject to concurrence of the AuditCom. If the internal auditor resigns or communicates an intention to resign, the AuditCom should follow up the reasons giving rise to such resignation, and should consider whether it needs to take any action in response to those reasons. In cases when the CAE will be replaced, the Bank shall report the same and the corresponding reason for replacement to the Bangko Sentral ng Pilipinas (BSP) within five (5) days from the time it has been approved by the Board.  Audit Committee Charter	
Recommendation 3.3			
1. Board establishes a Corporate Governance Committee tasked to assist the Board in the performance of its corporate governance responsibilities, including the functions that were formerly assigned to a Nomination and	COMPLIANT	The Bank's Corporate Governance Committee is tasked to assist our Board in fulfilling its duties and responsibilities and monitoring our adherence to the corporate governance principles and guidelines set forth in our Corporate Governance Manual including the functions formerly assigned to the Nomination Committee and Compensation and Remuneration Committee	

Remuneration Committee.	which were both dissolved and integrated into this committee since 2017. It also oversees the development and effective implementation of our compliance system. The Committee is composed of three Directors, all of whom are independent directors, including the committee chairperson. The Committee meets monthly and is supported by our Compliance Office (CO).  It further determines the nomination and election process for the Bank's directors and for positions appointed by the Board of Directors and has the special duty of defining the general profile of Board members that the Bank may need and ensuring appropriate knowledge, competencies and expertise that complement the existing skills of the Board.  Corporate Governance Committee Charter  2020 Annual Report – Board Committees – Corporate Governance Committee, Page 39
2. Corporate Governance Committee is composed of at least three members, all of whom should be independent directors.	The Committee is composed of three (3) Directors, all of whom are independent directors, including the committee chairperson.  In 2020, the Corporate Governance Committee is composed of the following:  1. Jose T. Pardo (ID) – Chairperson 2. Samson C. Lim (ID) – Member 3. Eduardo A. Sahagun (ID) – Member  Corporate Governance Committee Charter  2020 Annual Report – Board Committees – Corporate Governance Committee, Page 39  Corporate Website – Principal Officers

3. Chairman of the Corporate Governance Committee is an independent director.	COMPLIANT	The Chairman of the Corporate Governance Committee is Mr. Jose T. Pardo who is an Independent Director.  2020 Annual Report – Board Committees – Corporate Governance Committee, Page 39	
		2020 Annual Report – Board of Directors, Page 48	
Optional: Recommendation 3.3			
Corporate Governance Committee meet at least twice during the year.	COMPLIANT	As stated in our Corporate Governance Committee (CGCom) Charter, the Committee convenes and meets at least on a monthly basis and as soon as the need arises.  Total number of meetings held by the CGCom and members' attendance are disclosed in our 2020 Annual Report which is publicly-available through our corporate website.  2020 Annual Report – Board Committees – Corporate Governance Committee, Page 39	
		Corporate Governance Committee Charter	
Recommendation 3.4			
1. Board establishes a separate Board Risk Oversight Committee (BROC) that should be responsible for the oversight of a company's Enterprise Risk Management system to ensure its functionality and effectiveness.	COMPLIANT	The Bank's Risk Oversight Committee (ROC) is responsible for the development and oversight of our risk management program. The Committee is currently composed of three members of the Board of Directors and one non-voting member appointed as adviser. Two or majority of its voting members are independent directors, including its Chairperson, who is not the Chairman of the Board of Directors or of any other Board-level committee. The ROC members possess a range of expertise and adequate knowledge of our risk exposures, which is needed to develop appropriate strategies for preventing or minimizing losses. The Committee meets monthly and is	

	T		
		supported by our Risk Management Office (RMO).	
		Risk Oversight Committee Charter	
		2020 Annual Report – Risk Management, Page 26	
		2020 Annual Report – Board Committees – Risk Oversight Committee, Page 39	
2. BROC is composed of at least three members, the majority of whom should be	COMPLIANT	The ROC is currently composed of three members of the Board of Directors and one non-voting member appointed as adviser. Two or majority of its	
independent directors, including the Chairman.		voting members are independent directors, including its Chairperson, who is not the Chairman of the Board of Directors or of any other Board-level committee.	
		In 2020, the Risk Oversight Committee is composed of the following:	
		1. Benedicto Jose R. Arcinas (ID) – Chairperson	
		2. Jose Vicente L. Alde (ED) – Member	
		<ol> <li>Eduardo A. Sahagun (ID) – Member</li> <li>Edmund A. Go (Adviser) – Member</li> </ol>	
		2020 Annual Report – Board Committees – Risk Oversight Committee, Page 39	
		2020 Annual Report – Board of Directors, Page 48	
3. The Chairman of the BROC is not the	COMPLIANT	The Chairman of ROC, Mr. Benedicto Jose R. Arcinas, is an Independent	
Chairman of the Board or any other		Director and is not the Chairman of the Board nor of any other committee.	
committee.		2020 Annual Report – Board Committees – Risk Oversight Committee, Page 39	
		2020 Annual Report – Board of Directors, Page 48	

		Corporate Website – Principal Officers	
4. At least one member of the BROC has relevant thorough knowledge and experience on risk and risk management.	COMPLIANT	Per our ROC Charter, members of the ROC should possess a range of expertise as well as adequate knowledge of risks, risk management and the Bank's risk exposures to be able to develop appropriate strategies for preventing losses and minimizing the impact of losses when they occur. The background, skills and experience of the members of the ROC are disclosed in the Bank's corporate website, 2020 Annual Report and Definitive Information Statement.  Corporate Website – Principal Officers  2020 Annual Report – Board of Directors, Page 48  PSBank Definitive Statement for May 27, 2020 ASM – Item 5. Directors and Executive Officers, Page 9	
Recommendation 3.5			
1. Board establishes a Related Party Transactions (RPT) Committee, which is tasked with reviewing all material related party transactions of the company.	COMPLIANT	The Bank's Related Party Transactions Committee is tasked to assist the Board in ensuring that transactions with related parties are reviewed, appropriate restrictions are followed, and corporate resources are judiciously used. The committee meets monthly and is also supported by our Compliance Office (CO).  Related Party Transactions Committee Charter  2020 Annual Report — Board Committees — Related Party Transactions Committee, Page 40	
2. RPT Committee is composed of at least three non-executive directors, two of whom should be independent, including the Chairman.	COMPLIANT	The RPT Committee is composed of three (3) non-executive Directors, two or majority of whom are independent directors, including the committee Chairperson. The committee meets monthly and is supported by our Compliance Office (CO).	

Recommendation 3.6		In 2020, the Related Party Transactions Committee is composed of the following:  1. Samson C. Lim (ID) - Chairperson 2. Jose T. Pardo (ID) - Member 3. Ma. Soledad D.S. De Leon (NED) - Member  Related Party Transactions Committee Charter  2020 Annual Report - Board Committees - Related Party Transactions Committee, Page 40	
	001401417		
1. All established committees have a Committee Charter stating in plain terms their respective purposes, memberships, structures, operations, reporting process, resources and other relevant information.	COMPLIANT	The Board-level Committee Charters are all disclosed in the Bank's corporate website, containing all the required information such as functions, qualification, including their respective members, which are necessary for their performance evaluation.	
2. Committee Charters provide standards for evaluating the performance of the Committees.	COMPLIANT	Corporate Website - Board Committees  Corporate Website - Board Committee Members	
3. Committee Charters were fully disclosed on the company's website.	COMPLIANT	Corporate Website – Corporate Governance - Board Committee Charters	
including sufficient time to be familiar with the	• • •	should devote the time and attention necessary to properly and effectively perforn	n their duties and responsibilities,
Recommendation 4.1			
<ol> <li>The Directors attend and actively participate in all meetings of the Board.</li> <li>Committees and shareholders in person or</li> </ol>	COMPLIANT	As discussed in our Corporate Governance Manual, our members of the Board should attend its regular and special meetings in person or through teleconferencing. Independent directors should always attend Board	

through tele-/videoconferencing conducted in accordance with the rules and regulations of the Commission.		meetings. The meetings of the Board may be conducted through modern technologies such as, but not limited to, teleconferencing and video conferencing as long as the director who is taking part in said meetings can actively participate in the deliberations on matters taken up therein: Provided, that every member of the Board shall participate in at least fifty percent (50%) and shall physically attend at least twenty five percent (25%) of all Board meetings every year: Provided, further, that the absence of a director of more than fifty percent (50%) of all regular and special meetings of the Board of Directors during his/her incumbency is a ground for disqualification in the succeeding election.  In 2020, our Board had 12 regular meetings, in addition to the annual stockholders' meeting (ASM) and organizational meeting. Our directors logged a 99% attendance rate in 2020.  Attendance records to the Board and Board Committee meetings in 2020 are	
		Attendance records to the Board and Board Committee meetings in 2020 are summarized in the 2020 Annual Report. On the other hand, attendance record of our Board of Directors in the 2020 Annual Stockholders Meeting is reflected in its Minutes as also disclosed in our corporate website.  Corporate Governance Manual – Conduct of Board Meetings and Quorum Requirements, Page 21  2020 Annual Report – Board Committees, Page 39	
		2020 Annual Report – Board Meetings, Page 40  Minutes of the Annual Stockholders Meeting May 27, 2020	
2. The directors review meeting materials for all Board and Committee meetings.	COMPLIANT	One of the specific duties and responsibilities of a director as discussed in our Corporate Governance Manual is to devote time and attention necessary to properly discharge their duties and responsibilities.	

	Directors should devote sufficient time to familiarize themselves with the Bank's business. They must be constantly aware of the Bank's condition and be knowledgeable enough to contribute meaningfully to the Board's work. They must attend and actively participate in Board and committee meetings, request and review meeting materials, ask questions, and request explanations. If a person cannot give sufficient time and attention to the affairs of the Bank, he should neither accept his nomination nor run for election as member of the Board.  Corporate Governance Manual — Specific Duties and Responsibilities of a Director, Page 37	
COMPLIANT	Our Board of Directors attends and actively participates in all our board and committee meetings, by requesting and reviewing meeting materials, by asking questions, and requesting explanations, if needed.  Corporate Governance Manual – Specific Duties and Responsibilities of a Director, Page 37	
COMPLIANT	As stated in our Corporate Governance Manual, "Non-Executive Directors of the Board may concurrently serve as directors up to a maximum of five (5) Publicly Listed Companies (PLCs) in order to ensure that they have sufficient time to fully prepare for meetings, challenge Management's proposals/views, and oversee the long-term strategy of the Bank." None of our directors has breached this limit.  Corporate Governance Manual – Multiple Board Seats, Page 36  Corporate Website – Board of Directors	
		Bank's business. They must be constantly aware of the Bank's condition and be knowledgeable enough to contribute meaningfully to the Board's work. They must attend and actively participate in Board and committee meetings, request and review meeting materials, ask questions, and request explanations. If a person cannot give sufficient time and attention to the affairs of the Bank, he should neither accept his nomination nor run for election as member of the Board.  Corporate Governance Manual — Specific Duties and Responsibilities of a Director, Page 37  COMPLIANT  Our Board of Directors attends and actively participates in all our board and committee meetings, by requesting and reviewing meeting materials, by asking questions, and requesting explanations, if needed.  Corporate Governance Manual — Specific Duties and Responsibilities of a Director, Page 37  COMPLIANT  As stated in our Corporate Governance Manual, "Non-Executive Directors of the Board may concurrently serve as directors up to a maximum of five (5) Publicly Listed Companies (PLCs) in order to ensure that they have sufficient time to fully prepare for meetings, challenge Management's proposals/views, and oversee the long-term strategy of the Bank." None of our directors has breached this limit.  Corporate Governance Manual — Multiple Board Seats, Page 36

		2020 Annual Report – Board of Directors, Page 48	
Recommendation 4.3			
1. The directors notify the company's board before accepting a directorship in another company.	COMPLIANT	Our Corporate Governance Manual indicates that "a director should notify his/her incumbent Board before accepting a directorship in another company, whether publicly-listed or not. This is for the Board to be able to assess if his/her present responsibilities and commitment to the Bank will be affected and if the director can still adequately provide what is expected of him/her. For this matter, the following procedures shall be observed:  • Notification shall be submitted by the concerned director via e-mail to the Bank's Chief Compliance Officer (CCO);  • The CCO shall then forward the same notification to the Corporate Governance Committee (CGC) members, cc: the Corporate Secretary and the Corporate Affairs Division Head, for the committee's assessment/inclusion in the CGC Agenda which shall be duly recorded in the Minutes of its next meeting; and  • The CCO shall likewise include the same in his reports to the Board in its next regular meeting, which shall be duly recorded in the Minutes of the Board of Directors' Meeting. Inasmuch as the requirement is not approval of the Board of Directors but rather just a notification, the same shall be deemed acceptable by the Board unless otherwise majority of the directors dissented.  This policy has been and is being strictly observed by our directors.  Corporate Governance Manual – Multiple Board Seats, Page 36	
Optional: Principle 4			
1. Company does not have any executive directors who serve in more than two boards of listed companies outside of the group.	COMPLIANT	No PSBank executive director concurrently serves in more than 2 boards of listed companies outside of the group. In fact, we only have one (1) executive director in the person of our President. Further, as mentioned in our	

Company schedules board of directors'	COMPLIANT	Corporate Governance Manual, similar to NEDs, executive directors may be covered by a lower indicative limit for membership in other Boards.  Corporate Website – Board of Directors  2020 Annual Report – Board of Directors, Page 48  Corporate Governance Manual – Multiple Board Seats, Page 36  Beginning 2021, regular Board meetings have already been scheduled in	
meetings before the start of the financial year.	COMPLIANT	advance as set every third Thursday of the month.  2020 Annual Report – Board Oversight, Page 38	
3. Board of directors meet at least six times during the year.	COMPLIANT	In 2020, our Board had 12 regular meetings, in addition to the annual stockholders' meeting (ASM) and organizational meeting. Our directors logged a 99% attendance rate. The total number of board meetings held in 2020 and directors' attendance records are summarized in the 2020 Annual Report.  2020 Annual Report – Board Meetings, Page 40	
4. Company requires as minimum quorum of at least 2/3 for board decisions.			
Principle 5: The Board should endeavor to exerc	cise objective and indep	pendent judgment on all corporate affairs.	
Recommendation 5.1			
1. The Board has at least 3 independent directors or such numbers as to constitute one-third of the board, whichever is higher.	COMPLIANT	We have consistently maintained independent directors who provide independent judgment, outside experience, and objectivity. Of our nine (9)-seat Board, we have four (4) independent directors, including our Board Chairman. This is more than the required minimum number of independent	

		directors.  2020 Annual Report – Corporate Governance-Board Oversight, Page 38  Corporate Website – Board of Directors	
Paraman dation 5.2			
Recommendation 5.2	COMPLIANT	All our four (4) independent directors possess all the suplifications and none	
The independent directors possess all the qualifications and none of the disqualifications to hold the positions.	COMPLIANT	All our four (4) independent directors possess all the qualifications and none of the disqualifications as required by SEC Memorandum Circular No. 19, s2016 and BSP Circular No. 969, s2017. They are required to submit a Certification to that effect on an annual basis. Information as to the qualifications of our independent directors is disclosed through our corporate website and 2020 Annual Report.  Corporate Website – Board of Directors  Corporate Governance Manual – Independent Directors, Page 23  Corporate Governance Manual – Election of Directors, Page 25  2020 Annual Report – Board of Directors, Page 48	
Supplemental to Recommendation 5.2			
1. Company has no shareholder agreements, by-laws provisions, or other arrangements that constrain the directors' ability to vote independently.	COMPLIANT	One of the specific duties and responsibilities of a director as stated in our Corporate Governance Manual is to exercise independent judgment. A director should view each problem/situation objectively. When a disagreement with others occurs, he should carefully evaluate the situation and state his position. He should not be afraid to take a position even though it might be unpopular. Corollary, he should support plans and ideas that he thinks will be beneficial to the Bank. The Bank has no such shareholder agreements, by-laws provisions, or other arrangements that constrain the directors' ability to vote independently.	

		Corporate Governance Manual – Specific Duties and Responsibilities of a  Director – Exercise independent judgment, Page 38	
Recommendation 5.3			
The independent directors serve for a cumulative term of nine years (reckoned from 2012)	COMPLIANT	PSBank's Independent Directors are subject to a limit of a maximum cumulative term of nine (9) years reckoned starting 2012. The years our IDs have served as such are disclosed in the following links:  Corporate Website – Board of Directors	
		2020 Annual Report – Board of Directors, Page 48	
		Corporate Governance Manual – Limits for Independent and Non-Executive Directors, Page 24	
2. The company bars an independent director from serving in such capacity after the term limit of nine years.	COMPLIANT	The Bank's independent directors may serve for a maximum cumulative term of nine (9) years reckoned starting 2012. After which, the independent director shall be perpetually barred from re-election as such, but may continue to qualify for nomination and election as a non-independent/regular director.	
		If the Bank wants to retain an independent director who has already served for nine (9) years, the Board should provide meritorious justification/s and seek shareholders' approval during the Annual Shareholders' Meeting.	
		Corporate Governance Manual – Limits for Independent and Non-Executive Directors, Page 24	
		2020 Annual Report – Our Retirement and Succession Policy, Page 43	

3. In the instance that the company retains an independent director in the same capacity after nine years, the board provides meritorious justification and seeks shareholders' approval during the annual shareholders' meeting.  Recommendation 5.4	COMPLIANT	Subsequently in 2021, the Bank has exercised this option by obtaining the prior approval of the BSP/Monetary Board in extending the independent directorship terms of Messrs. JTPardo and SCLim up to a maximum period of two (2) years or earlier as soon as their successors are identified and approved by the Board which extension was likewise approved by the Bank's stockholders during its Annual Stockholders' Meeting held in April 2021. This request for ID term extension primarily aims to preserve the continuity of the Board of Directors during these challenging times brought about by the COVID-19 pandemic.	
1. The positions of Chairman of the Board and Chief Executive Officer are held by separate individuals.  1. The positions of Chairman of the Board and Chief Executive Officer are held by separate individuals.	COMPLIANT	The positions of Chairperson and President/CEO are not be held by one person.  In 2020, Mr. Jose T. Pardo was re-elected and appointed as the Chairman of the Board while Mr. Jose Vicente L. Alde was likewise re-elected and appointed as President.  Corporate Governance Manual — Chairman of the Board, Vice Chairman, President and the Corporate Secretary, Page 39  Corporate Website — Board of Directors  2020 Annual Report — Board of Directors, Page 48	
2. The Chairman of the Board and Chief Executive Officer have clearly defined responsibilities.	COMPLIANT	The roles and responsibilities of the Chairman of the Board and the President/Chief Executive Officer are clearly stated as enumerated in our Corporate Governance Manual as well as in the Amended By-Laws.  Our President and Chairman of the Board are not related to each other either by consanguinity or affinity.  Corporate Governance Manual — Chairman of the Board, Vice Chairman,	

Recommendation 5.5  1. If the Chairman of the Board is not an independent director, the board designates a lead director among the independent directors.	COMPLIANT	President and the Corporate Secretary, Page 39  Amended By-Laws – Powers and Duties of the Officers of the Bank, Page 10  PSBank's Chairman of the Board is an Independent Director in the person of Mr. Jose T. Pardo.  Corporate Website – Board of Directors	
		2020 Annual Report – Board of Directors, Page 48	
Recommendation 5.6			
1. Directors with material interest in a transaction affecting the corporation abstain from taking part in the deliberations on the transaction.	COMPLIANT	PSBank has a clear policy on the abstention of a director from participating in a meeting when related party transactions, self-dealings or any transactions or matters on which he/she has a material interest are taken up to ensure that he has no influence over the outcome of the deliberations.  Corporate Governance Manual – Specific Duties and Responsibilities of the Board, Page 8	
Recommendation 5.7			
1. The non-executive directors (NEDs) have separate periodic meetings with the external auditor and heads of internal audit, compliance and risk functions, without any executive present.	COMPLIANT	As discussed in our Corporate Governance Manual, non-executive board members shall meet regularly on an annual basis, other than in meetings of the Audit, Risk Oversight, Corporate Governance, and Related Party Transactions Committees, in the absence of Senior Management, with the external auditor and heads of the internal audit, compliance and risk	
2. The meetings are chaired by the lead independent director.	COMPLIANT	management functions. The Chief Compliance Officer (CCO) or his designated officer shall serve as Secretary to this session and shall therefore coordinate with the Chief Risk Officer (CRO and the Chief Audit Executive (CAE) for the agenda/items for discussion and record such dialogues in minutes of meeting.	

		This session aims to scrutinize Management's performance, particularly in meeting the Bank's goals and objectives and to determine the integrity of the Bank's internal control and effectiveness of risk management systems. In 2020, this meeting was held in October 2020.  Corporate Governance Manual — Specific Duties and Responsibilities of the Board, Page 8
Optional: Principle 5		
1. None of the directors is a former CEO of the company in the past 2 years.	COMPLIANT	Incumbent PSBank Non-Executive Director Mr. Vicente R. Cuna, Jr. served as the Bank's President up to April 2018 only, hence, beyond the past two (2) years already.  Corporate Website – Board of Directors
<b>Principle 6:</b> The best measure of the Board's effassess whether it possesses the right mix of back <b>Recommendation 6.1</b>		an assessment process. The Board should regularly carry out evaluations to appraise its performance as a body, and ncies.
1. Board conducts an annual self-assessment of its performance as a whole.	COMPLIANT	Annually within the first quarter of each year, our Board, individual Directors, their respective oversight committees, and all other Board-level committees,
2. The Chairman conducts a self-assessment of his performance.	COMPLIANT	as well as the President and all Management-level committees conduct annual self-rating exercises on their performance during the immediately
3. The individual members conduct a selfassessment of their performance.	COMPLIANT	preceding calendar year through the use of scorecards. This aims to gauge their effectiveness and determine areas of improvement vis-à-vis set
4. Each committee conducts a self-assessment of its performance.	COMPLIANT	performance standards that are consistent with our strategic objectives and business plans designed to continuously create value to all our stakeholders. Items subject to rating are the pertinent standards, as well as their duties and responsibilities, under a 3-point rating scale, to wit: "3"-Meets Standards (MS), "2"-Needs Improvement (NI), and "1"-Not Observed (NO), with an enjoinder to provide suggestions on how to address the deficiencies/improve performance on items rated either "1" or "2". The scorecard results are reviewed by our Corporate Governance Committee, reported to our Board of

		Directors and, thereafter, regularly tracked in terms of the status of addressing the areas needing improvement. This annual performance rating exercises also include that of the Chairman of the Board, the Chief Risk Officer, the Chief Audit Executive, the Chief Compliance Officer, directors/officers with multiple/interlocking positions and of the entire Bank.  Results of our Annual CG Self-Rating Exercises for the year 2020 were submitted to the Corporate Governance Committee and to the Board of Directors for notation in March 2021 which was duly minuted as well. In the said meeting, our Chief Compliance Officer (CCO) explained the following to the CG members:  • The scores were obtained via averaging of each of the members' individual ratings;  • As directed by the BSP, the Bank adopts a simplified self-rating system, described as follows: 3-Meets Standards (MS), 2-Needs Improvement (NI) & 1-Not Observed (NO); and  • Items rated less than 3 were duly noted for improvement.  Thereafter, the CGC duly noted the results of the 2020 Annual CG Performance Self-Rating exercises and endorsed the same for notation of the Board of Directors as well.  Corporate Governance Manual – Part IV. Performance Evaluation, Page 66  2020 Annual Report – Our Governance Evaluation, Page 44	
5. Every three years, the assessments are supported by an external facilitator.	NON-COMPLIANT	As stated in our Corporate Governance Manual, the Bank may hire the services of an external/independent facilitator (e.g. consulting firm, academic institution or professional organization) to support these Board performance assessments every three (3) years starting 2017.  Corporate Governance Manual – Part IV. Performance Evaluation, Page 66	We have deferred pursuing this for now given the challenges posed by the current COVID-19 pandemic situation. Rest assured, however, that our present performance

Recommendation 6.2			assessment effective.	system	remains
Board has in place a system that provides at the minimum, criteria and process to determine the performance of the Board, individual directors and committees.	COMPLIANT	Annually within the first quarter of each year, our Board, individual Directors, their respective oversight committees, and all other Board-level committees, as well as the President and all Management-level committees conduct annual self-rating exercises on their performance during the immediately preceding calendar year through the use of scorecards. This aims to gauge their effectiveness and determine areas of improvement vis-à-vis set performance standards that are consistent with our strategic objectives and business plans designed to continuously create value to all our stakeholders. Items subject to rating are the pertinent standards, as well as their duties and responsibilities, under a 3-point rating scale, to wit: "3"-Meets Standards (MS), "2"-Needs Improvement (NI), and "1"-Not Observed (NO), with an enjoinder to provide suggestions on how to address the deficiencies/improve performance on items rated either "1" or "2". The scorecard results are reviewed by our Corporate Governance Committee, reported to our Board of Directors and, thereafter, regularly tracked in terms of the status of addressing the areas needing improvement.  Corporate Governance Manual – Part IV. Performance Evaluation, Page 66  2020 Annual Report – Our Governance Evaluation, Page 44			
2. The system allows for a feedback mechanism from the shareholders.	COMPLIANT	As stated in our Corporate Governance Manual, the Bank's Corporate Affairs Division (CAD), as its Investor Relations Office (IRO), is tasked to receive feedback, complaints and queries from shareholders in order to ensure constant engagement with its shareholders.  Corporate Governance Manual - Shareholders' Rights and Protection of Minority Stockholders' Interests, Page 17			

Principle 7: Members of the Board are duty-bound to apply high ethical standards, taking into account the interests of all stakeholders. **Recommendation 7.1** We uphold at all times the value of honesty as the best policy. We believe 1. Board adopts a Code of Business Conduct COMPLIANT that our reputation precedes us in the business of trust and confidence. We and Ethics, which provides standards for continue to enhance a working culture of integrity, guided by a Code of professional and ethical behavior, as well as articulate acceptable and unacceptable Conduct that defines the standards that we must follow in our business conduct and practices in internal and external dealings and relationships. dealings of the company. Our Code of Conduct is our guide in defining the norms, rules, and responsibilities of each and every PSBanker. It includes provisions on: Disciplinary process; General policies to establish a professional working environment and secure a favorable reputation for our Bank; Corrective measures for unacceptable behavior or failure to comply with our rules, such as on Financial Consumer Protection and on Anti-Money Laundering/Terrorism Financing, policies and procedures; Schedule of penalties for attendance and punctuality, required corporate attire, conduct and behavior, dishonesty, health, safety and security, reporting of violations, and information security; and Provisions on management of personal finances, conflict of interest, antisexual harassment, non-disclosure of information and insider information. Our Code of Conduct is publicly-accessible and downloadable through our company website. Some of the key policies in the Code of Conduct are also included in our Annual Report, Corporate Governance Manual and company website. On the other hand, our Corporate Governance Manual also serves as the Board Charter providing due guidance to all directors as to the proper

discharge of their roles, duties & responsibilities and accountabilities, among

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		other Board-related matters.	
		2020 Annual Report – Integrity and Accountability, Page 33	
		Corporate Governance Manual – Section 4. Code of Business Conduct and Ethics, Page 59	
		Corporate Website - Code of Business Conduct and Ethics	
2. The Code is properly disseminated to the Board, senior management and employees.	COMPLIANT	Our Customer Experience and Human Resources Group (CXHRG) ensures that the Code of Conduct is disseminated and implemented to each and every employee through information campaign of the Code of Conduct, new hire orientation, annual training programs, lectures, printed and electronic materials, infographics and posting in our intranet facility.	
		Our Code of Conduct is publicly-accessible and downloadable through our company website.	
		Corporate Website - Code of Business Conduct and Ethics	
3. The Code is disclosed and made available to the public through the company website.	COMPLIANT	Our Code of Conduct is publicly-accessible and downloadable through our company website. Some of the key policies in the Code of Conduct are also included in our Annual Report and Corporate Governance Manual.	
		Corporate Website - Code of Business Conduct and Ethics	
		2020 Annual Report – Integrity and Accountability, Page 33	
		Corporate Governance Manual – Section 4. Code of Business Conduct and Ethics, Page 59	
Supplement to Recommendation 7.1			

1. Company has clear and stringent policies and procedures on curbing and penalizing company involvement in offering, paying and receiving bribes.	COMPLIANT	Under our Code of Conduct, grave offenses such as those that put the integrity of the employee in question, that affect the company interests, and/or result in substantial monetary or non-monetary (e.g., public trust and confidence) loss to the Bank including fraud, soliciting or accepting favors/bribes, gross negligence and qualified theft merit the penalty from suspension to dismissal of the employee/s involved.  Corporate Website - Code of Business Conduct and Ethics	
Recommendation 7.2			
1. Board ensures the proper and efficient implementation and monitoring of compliance with the Code of Business Conduct and Ethics.	COMPLIANT	As discussed in our Corporate Governance Manual, PSBank's Board of Directors is responsible in ensuring the proper and efficient implementation and monitoring of compliance with the Code of Business Conduct and Ethics and internal policies.	
2. Board ensures the proper and efficient implementation and monitoring of compliance with company internal policies.	COMPLIANT	Further, our Audit Committee Charter provides that the Audit Committee aims to enhance the Board's oversight capability over the Bank's financial reporting process and monitoring of compliance with Bank's policies, applicable laws, rules, regulations and Code of Conduct.  In this regard, the Board and Management is assisted by our HR through its conduct of continuous trainings/campaigns, etc., Internal Audit Group through its conduct of an annual Business Assurance Review of HRG's entire operations, Compliance Office — by conducting Independent Compliance Testing, Legal Services Division — by reviewing all HR-related forms, policies, regulations, etc., in the implementation and monitoring of compliance with internal policies.  Corporate Governance Manual — Specific Duties and Responsibilities of the Board, Page 8	
		Audit Committee Charter	

# **DISCLOSURE AND TRANSPARENCY**

**Principle 8:** The company should establish corporate disclosure policies and procedures that are practical and in accordance with best practices and regulatory expectations.

# **Recommendation 8.1**

1. Board establishes corporate disclosure policies and procedures to ensure a comprehensive, accurate, reliable and timely report to shareholders and other stakeholders that gives a fair and complete picture of a company's financial condition, results and business operations.

## **COMPLIANT**

As explained in our Corporate Governance Manual, the essence of corporate governance is transparency. It is therefore essential that all material information about the Bank which could adversely affect its viability or the interests of the stockholders and other stakeholders should be publicly and timely disclosed. Such information should include, among others, earnings results, acquisition or disposition of assets, off balance sheet transactions, related party transactions, relevant and material information on individual Board members and key executives and policies and procedure for setting Board and executive/management remuneration as well as the level and mix of the same, including termination and retirement provisions.

The Board shall therefore commit at all times to full disclosure of material information dealings. It shall cause the filing of all required information through the appropriate Exchange mechanisms for listed companies and submissions to the SEC for the interest of its stockholders and other stakeholders<sup>1</sup>. All disclosure/transparency requirements of the BSP and other regulatory authorities should also be complied with.

Likewise, the minimum information required to be posted on the company's website, arranged under SEC-recommended topic headings, shall be retained for a period of five (5) years. Any items in the required website template prescribed by the SEC could be added or removed any time as the need arises.

The Bank shall include media and analysts' briefings as channels of communication to ensure the timely and accurate dissemination of public,

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<sup>&</sup>lt;sup>1</sup> SEC Memo Cir. No. 9, s2014 as amended by SEC Memorandum Cir. No. 19 s2016 (New CG Code for PLCs)

material and relevant information to its shareholders and other investors.

The Bank also maintains an open communication line and uses feedback from its various stakeholders to develop better policies, products, and services as well as to accommodate requests for information on the management of the Bank, shareholders rights, or any other Bank-related matters, while remaining mindful of the disclosure limitations under existing laws on the secrecy of bank deposits and data privacy. For this matter, stakeholder engagement touch-points (i.e. via hotlines and other contact details) of Customer Experience (CX) shall be maintained for customer-related concerns and of Corporate Affairs Division (CAD)/Investor Relations Office (IRO)/Corporate Communications Division (CCD) for all other concerns.

<u>Corporate Governance Manual – Section 6. Disclosure & Transparency, Page</u> 60

2020 Annual Report – Transparency and Open Communication, Page 36

**Corporate Website – Company Disclosures** 

<u>Corporate Website – Investor Relations</u>

# **Supplemental to Recommendation 8.1**

1. Company distributes or makes available annual and quarterly consolidated reports, cash flow statements, and special audit revisions. Consolidated financial statements are published within ninety (90) days from the end of the fiscal year, while interim reports are published within forty five (45) days from the end of the reporting period.

## COMPLIANT

The Bank complies with the SEC and PSE reportorial requirements. These reports are duly disclosed and accessible in our corporate website.

SEC Report	Date Submitted to SEC/PSC	No. of days
SEC Form 17-A (Dec. 2020)	April 19, 2021	109 days*
SEC Form 17Q (Mar 2020)	May 14, 2020	44 days
SEC Form 17Q (Jun. 2020)	August 13, 2020	44 days
SEC Form 17Q (Sep. 2020)	November 11, 2020	42 days

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		2020 SEC Form 17-A (Annual Report) 2020 SEC Form 17Q (First Quarter)	
		2020 SEC Form 17Q (Second Quarter)	
		2020 SEC Form 17Q (Third Quarter)  Preliminary Information Sheet for April 26, 2021 PSBank ASM	
		*While SEC Form 17-A was submitted 109 calendar days from end of the year 2020, the Bank's Preliminary Information Sheet which contains its Audited Financial Statements was filed on March 17, 2021 or 76 days from end of year thus, compliant with the 90 calendar day-required submission.	
2. Company discloses in its annual report the principal risks associated with the identity of the company's controlling shareholders; the degree of ownership concentration; cross-	COMPLIANT	It is disclosed through the Annual Report particularly under Security Ownership of Certain Record and Beneficial Owners and Management.  Please see the following links/references showing the above requirements:	
holdings among company affiliates; and any imbalances between the controlling shareholders' voting power and overall equity positions in the company.		2020 SEC Form 17-A (Annual Report) – Item 11. Security Ownership of Certain Record and Beneficial Owners and Management, Page 54	
		PSBank Definitive Information Statement for May 27, 2020 ASM — Security Ownership of Certain Record and Beneficial Owners and Management , Page 8	
Recommendation 8.2			
1. Company has a policy requiring all directors to disclose/report to the company any dealings in the company's shares within three	COMPLIANT	Under our Policy Against Insider Trading, reporting insiders are required to disclose their and their associates' initial beneficial ownership in PSBank shares and any changes thereof within two (2) trading days after their	
business days.		election/appointment in office and from the date of said changes,	

2. Company has a policy requiring all officers to disclose/report to the company any dealings in the company's shares within three business days.	COMPLIANT	respectively. They are likewise prohibited from selling or buying PSBank shares during "blackout periods," i.e., upon obtaining material on non-public information up to two (2) trading days after such information is disclosed. The Bank did not have any trading transactions with reporting insiders and/or their associates in 2020.  Directors' level of share ownership and movements from beginning to end of the year 2020 are summarized in the 2020 Annual Report.  Policy on Insider Trading  2020 Annual Report — Insider Trading and Roll Forward of Common Shares, Page 35
Supplement to Recommendation 8.2		
1. Company discloses the trading of the corporation's shares by directors, officers (or persons performing similar functions) and controlling shareholders. This includes the disclosure of the company's purchase of its shares from the market. (e.g. share buy-back program)	COMPLIANT	Information regarding PSBank's top 100 shareholders is disclosed in our corporate website.  Also, Directors' level of share ownership and movements from beginning to end of the year 2020 are summarized in the 2020 Annual Report.  Corporate Website – Top 100 Stockholders List  Corporate Website – Conglomerate Map  2020 Annual Report – Insider Trading and Roll Forward of Common Shares, Page 35
Recommendation 8.3		
1. Board fully discloses all relevant and material information on individual board members to evaluate their experience and	COMPLIANT	PSBank Directors' academic qualifications, share ownership in the company, memberships in other boards, other executive positions, professional experiences, expertise and relevant trainings attended are all disclosed

qualifications, and assess any potential conflicts of interests that might affect their		through our corporate website and 2020 Annual Report.	
judgement.		Corporate Website – Board of Directors	
		Corporate Website – Board Committee Members	
		2020 Annual Report – Board of Directors, Page 48	
		2020 Annual Report – Roll Forward of Common Shares, Page 35	
		2020 Annual Report – Board Oversight, Page 38	
		2020 Annual Report – Board Committees, Page 39	
2. Board fully discloses all relevant and material information on key executives to evaluate their experience and qualifications, and assess any potential conflicts of interest that might affect their judgement.	COMPLIANT	PSBank key officers' academic qualifications, share ownership in the company, memberships in other boards, other executive positions, professional experiences, expertise and relevant trainings attended are all disclosed through our corporate website and 2020 Annual Report.  2020 Annual Report – Board Oversight, Page 38  2020 Annual Report – Senior Officer, Page 52  Corporate Website - Company Disclosures – Securities and Exchange Commission Form 23-A/B – Initial Statement of Beneficial Ownership of Various Employees	
Recommendation 8.4			
1. Company provides a clear disclosure of its	COMPLIANT	Our directors and officers are provided with an industry competitive	
policies and procedures for setting Board		compensation package to attract, motivate, and retain highly qualified	
remuneration, including the level and mix of the same.		people. The salary scales of our officers, including that of our President or Chief Executive Officer (our sole Executive Director), are generally based on	
the sume.		Chief Exceeding Officer four soic Exceeding Directory, are generally based on	

2. Company provides a clear disclosure of its policies and procedures for setting executive remuneration, including the level and mix of the same.

# COMPLIANT

the nature of their jobs, positions and ranks. These are reviewed annually visà-vis annual performance scorecards so structured to achieve business objectives and adjusted as needed, based on performance.

Our compensation package for non-officers/rank-and-file employees is in accordance with labor law requirements and is linked to both performance and our contractual obligation under a collective bargaining agreement which include loyalty bonuses for long-term employees.

We also grant fixed bonuses, including a 13th-month pay in accordance with law and performance bonus (non-guaranteed) based on our overall performance, individual performance and market conditions.

Our Board sees to it that this remuneration strategy is regularly reviewed to ensure that the policy is commensurate with corporate and individual performance, aligned with our long-term interests, compliant with labor laws and regulations, and benchmarked against our industry peers and other market considerations, while also maintaining internal equity.

Except for the President/Chief Executive Officer (our sole Executive Director), each director receives a monthly professional fee for attending Board and committee meetings. This is also in consideration of their valuable contributions in the formulation of our Bank's overall strategy.

2020 Annual Report - Our Remuneration Policy, Page 42

Corporate Governance Manual – Section 5. Remuneration Policy, Page 59

<u>PSBank Definitive Information Statement for May 27, 2020 ASM – Our Remuneration Policy, Page 49</u>

3. Company discloses the remuneration on an individual basis, including termination and retirement provisions.  Recommendation 8.5	COMPLIANT	The Bank discloses information on its directors and executives based on the existing disclosure rules of the SEC and PSE, while respecting individual executive's right to data privacy.  As such, the Bank discloses annual remuneration of its directors and executive officers in the aggregate.  PSBank Definitive Information Statement for May 27, 2020 ASM — Item 6. Compensation of Directors and Executive Officers, Page 24	
	COMPLIANT	Our Polated Darky Transactions Policy is disclosed through an expense	
1. Company discloses its policies governing Related Party Transactions (RPTs) and other unusual or infrequently occurring transactions in their Manual on Corporate Governance.	COMPLIANT	Our Related Party Transactions Policy is disclosed through our corporate website. The said policy strictly requires, among others the prohibition of a director and/or officer of the Bank to engage in any Board, RPTC/RPTMC or other committee discussions or approval of any transaction in which he/she and/or his/her related parties is (are) involved. It is also required that such director or officer concerned must provide to the Board/RPTC/RPTMC all material information reasonably requested about the transaction.  Related Party Transactions Policy  PSBank Definitive Information Statement for May 27, 2020 ASM — Our Core Governance Policies, Page 36	
2. Company discloses material or significant RPTs reviewed and approved during the year.	COMPLIANT	In 2020, all significant/material related party transactions (RPTs) of the Bank, which are all disclosed through our 2020 Annual Report, passed through the Board-level Related Party Transactions Committee (RPTC).  All material RPTs of the Bank in 2020 were approved by the Board of Directors and ratified by its stockholders in its annual stockholders' meeting in April 2021.	

		2020 Annual Report – Core Governance Policies, Page 33	
		2020 Annual Report – Material Related Party Transactions, Page 34	
Supplemental to Recommendation 8.5			
1. Company requires directors to disclose their interests in transactions or any other conflict of interests.	COMPLIANT	In ensuring that PSBank's business interests are duly safeguarded, our Conflict of Interest policy requires all PSBank employees to make sure that their personal interests and those of their "affiliates" e.g. their relatives, their immediate family/household members, persons to whom they furnish financial or material support, business in which they have a financial interest, etc. do not conflict with the duties which they perform for the Bank or with the duties which the Bank performs for its clients.  Our Related Party Transactions Policy further requires all directors and principal officers to submit, upon their election or appointment and on an annual basis thereafter, an information statement declaring therein any of their existing or proposed transactions with the Bank.  Conflict of Interest Policy  Related Party Transactions Policy	
Optional: Recommendation 8.5			
1. Company discloses that RPTs are conducted in such a way to ensure that they are fair and at arms' length.	COMPLIANT	The Bank's RPTs are disclosed through our 2020 Annual Report and corporate website.  Related Party Transactions Policy  2020 Annual Report – Material Related Party Transactions, Page 34	
Recommendation 8.6			

1. Company makes a full, fair, accurate, and timely disclosure to the public of every material fact or event that occur, particularly on the acquisition or disposal of significant assets, which could adversely affect the viability or the interest of its shareholders and other stakeholders.	COMPLIANT	No significant bank assets were disposed of or acquired in 2020. However, we ensure that all material fact/information, acts, events or development about the Bank which may be expected to impact an investor's decision to buy, sell or hold their securities are duly disclosed by the Bank through the submission of SEC Form 17-C which is simultaneously uploaded/disclosed through the Bank's corporate website.  Corporate Website – Company Disclosure	
2. Board appoints an independent party to evaluate the fairness of the transaction price on the acquisition or disposal of asset.	COMPLIANT	No significant assets were disposed of or acquired by Bank in 2020 which would require the appointment of an independent party to evaluate the transaction's fairness. However, in such cases, we ensure that our Board of Directors appoints an independent party to evaluate the fairness of the transaction price on the acquisition or disposal of assets.  Corporate Governance Manual – Section 6. Disclosure and Transparency, Page 60	
Supplemental to Recommendation 8.6			
1. Company discloses the existence, justification and details on shareholder agreements, voting trust agreements, and such other agreements that may impact on the control, ownership and strategic direction of the company.	COMPLIANT	As disclosed in our Annual Report, there is no such person who holds more than 5% of the Bank's securities under a voting trust or similar agreement.  2020 SEC Form 17-A (Annual Report) – Voting Trust Holders of 5% or more, Page 55  PSBank Definitive Information Statement for May 27, 2020 ASM – Voting Trust Holders of 5% or more, Page 8	
Recommendation 8.7			
Company's corporate governance policies, programs and procedures are contained in its manual on Corporate Governance (MCG)	COMPLIANT	Our Corporate Governance Manual serves as a valuable guide and reference in our implementation of all corporate governance rules and regulations, and standards of both the BSP and SEC. It was duly submitted to the SEC and	

2. Company's MCG is submitted to the SEC and PSE	COMPLIANT	posted in our corporate website.	
3. Company's MCG is posted on its company website.	COMPLIANT	Corporate Governance Manual	
Supplemental to Recommendation 8.7			
1. Company submits to the SEC and PSE an updated MCG to disclose any changes in its corporate governance practices.	COMPLIANT	The Bank, in compliance with SEC Memorandum Circular No. 19, series of 2016, submitted to SEC on May 12, 2017, a copy of its updated Corporate Governance for PLCs. Said manual is regularly updated on an annual basis and is posted in the Bank's corporate website.  Corporate Governance Manual	
Optional: Principle 8			
1. Does the company's Annual Report disclose	COMPLIANT	Please see below links in our 2020 Annual Report showing the required	
the following information:		information:	
a. Corporate Objectives	COMPLIANT	2020 Annual Report – President's Report, Page 7	
b. Financial performance indicators	COMPLIANT	2020 Annual Report – Financial Highlights, Page 10	
c. Non-financial performance indicators	COMPLIANT	2020 Annual Report –Employee and Customer Engagement, Page 20	
		2020 Annual Report – President's Report, Page 7	
d. Dividend Policy	COMPLIANT	2020 Annual Report – Our Dividend Policy, Page 44	
e. Biographical details (at least age, academic qualifications, date of first appointment, relevant experience, and other directorships in listed companies) of all directors	COMPLIANT	2020 Annual Report – Board of Directors, Page 48	
f. Attendance details of each director in all	COMPLIANT	2020 Annual Report – Board Committees, Page 39	

directors meetings held during the year			
g. Total remuneration of each member of the board of directors	COMPLIANT	2020 Annual Report – Our Remuneration Policy, Page 42  2020 SEC Form 17-A (Annual Report) – Item 10. Executive Compensation, Page 52	
2. The Annual Report contains a statement confirming the company's full compliance with the Code of Corporate Governance and where there is non-compliance, identifies and explains reason for each such issue.	COMPLIANT	As mentioned in our 2020 Annual Report, the Bank fully and continually complies with the requirements of the Corporate Governance Manual.  2020 Annual Report – Our Governance Vanguards, Page 41	
3. The Annual Report/Annual CG Report discloses that the board of directors conducted a review of the company's material controls (including operational, financial and compliance controls) and risk management systems.	COMPLIANT	The Audit Committee is delegated by the Board of Directors (Board) to provide independent oversight on the Bank's financial reporting process, corporate governance, risk management, and control processes; internal and external audit functions; and monitoring of compliance with Bank policies and Code of Conduct and applicable laws, rules, and regulations.  2020 Annual Report – Audit Committee Report, Page 31	
4. The Annual Report/Annual CG Report contains a statement from the board of directors or Audit Committee commenting on the adequacy of the company's internal controls/risk management systems.	COMPLIANT	The Audit Committee Report's confirmation that the Bank's risk management and internal control processes are generally established, adequate and are operating properly is contained in our 2020 Annual Report.  2020 Annual Report – Audit Committee Report, Page 31	
5. The company discloses in the Annual Report the key risks to which the company is materially exposed to (i.e., financial, operational including IT, environmental, social, economic).	COMPLIANT	Good risk management does not imply avoiding all risks at all cost. It means making well-informed decisions regarding the risks we want to take in pursuit of our goals and the measures to mitigate those risks. We design our risk management policies, not as an isolated add-on process, but as embedded in our strategy design and execution.	

	The Bank's key risks are the following:	
	1. Credit Risk	
	2. Credit Concentration Risk	
	3. Market Risk	
	4. Trading Market Risk	
	5. Interest Rate Risk	
	6. Liquidity Risk	
	7. Operational Risk	
	8. Technology Risk	
	9. Legal Risk	
	10. Regulatory Risk	
	11. Strategic Risk	
	12. Reputational Risk	
	2020 Annual Report – Risk Management, Page 26	
Principle 9: The company should establish standards for	the appropriate selection of an external auditor, and exercise effective oversight of the	same to strengthen the '

**Principle 9**: The company should establish standards for the appropriate selection of an external auditor, and exercise effective oversight of the same to strengthen the 'external auditor's independence and enhance audit quality.

# 1. Audit Committee has a robust process for approving and recommending the appointment, reappointment, removal and fees of the external auditors. COMPLIANT PSBank's external/independent auditors are directly responsible to the Audit Committee in helping ensure the integrity of our financial accounts/statements and reporting processes. This is stated in the Audit Committee Charter. Corporate Governance Manual – External Auditor, Page 58 Audit Committee Charter – External Auditor, Page 5

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		2020 Annual Report – Audit Committee Report, Page 31	
2. The appointment, reappointment, removal and fees of the external auditor is recommended by the Audit Committee, approved by the Board and ratified by the shareholders.	COMPLIANT	Per our policy, upon recommendation of the Audit Committee and approval of the Board, as stated in our Corporate Governance Manual, majority vote of all stockholders entitled to vote and represented either in person or proxy is required for purposes of approving the selection/appointment, reappointment, removal and fees of an external auditor.  Thus, in connection with the Annual Stockholders' Meeting (ASM) held on May 27, 2020, we advised SEC and PSE that 100% of the stockholders present and represented by proxy voted in favor of the appointment of SGV and Company as our External Auditor for 2020-2021.  Minutes of the Annual Stockholders Meeting May 27, 2020 – Item No. 7 Appointment of the External Auditor for 2020-2021, Page 3  Corporate Governance Manual – Shareholders' Rights and Protection of Minority Stockholders' Interests, Page 17  Corporate Governance Manual – External Auditor, Page 58  Audit Committee Charter – External Auditor, Page 5	
3. For removal of the external auditor, the reasons for removal or change are disclosed to the regulators and the public through the company website	COMPLIANT	The reason/s for any resignation, dismissal or cessation from service and the date thereof of an external auditor is to be reported in the Bank's annual and current reports. Said report shall include a discussion of any disagreement with said former external auditor on any manner of accounting principles or practices, financial statement disclosure or auditing scope or procedure.  Audit Committee Charter – External Auditor, Page 5  Corporate Governance Manual – External Auditor, Page 58	

Supplement to Recommendation 9.1		
1. Company has a policy of rotating the lead audit partner every five years.	COMPLIANT	As stated in our Audit Committee Charter, its external auditor or its lead partner primarily responsible for the audit or review of the Bank's financial accounts is rotated at least once every five (5) years or such shorter or longer period provided under applicable laws and regulations.  Audit Committee Charter – External Auditor, Page 5  Corporate Governance Manual – External Auditor, Page 58
Recommendation 9.2		
1. Audit Committee Charter includes Audit Committee's responsibility on:  i. assessing the integrity and independence of external auditors; ii. exercising effective oversight to review and monitor the external auditor's independence and objectivity; and iii. exercising effective oversight to review and monitor the effective of the audit process taking into consideration relevant Philippine professional and regulatory requirements.	COMPLIANT	As stated in the Audit Committee Charter under Specific Duties and Responsibilities, one of the responsibilities of the Audit Committee is to review and evaluate the qualifications, performance, independence, and objectivity of the external auditor and its lead audit partner primarily responsible for the audit of the Bank's financial accounts.  It also reviews and monitor external audit process' overall effectiveness, independence and objectivity, taking into consideration relevant Philippine professional and regulatory requirements. It also reviews and monitors the external auditor's suitability and effectiveness on an annual basis.  Audit Committee Charter – External Auditor, Page 5
2. Audit Committee Charter contains the Committee's responsibility on reviewing and monitoring the external auditor's suitability and effectiveness on an annual basis.	COMPLIANT	

COMPLIANT	As stated in the Audit Committee Charter under Specific Duties and	
	Responsibilities, "The Audit Committee is tasked to review and evaluate the	
	external auditor."	
COMPLIANT	Further "The Audit Committee is tasked to review and monitor external audit	
COMPLIANT		
	basis."	
	Audit Committee Charter - External Auditor Page E	
	Addit Committee Charter – External Additor, Page 5	
COMPLIANT	The Bank disclosed in its SEC Form 17-A that the Bank has engaged the	
	services of external auditor for compliance, advice, planning and other form	
	of services during the last three (3) years.	
	2020 SEC Form 17-A (Annual Report) – Item 7. Financial Statements. Page 38	
COMPLIANT	Audit Committee Charter states under D. External Audit, #8 - The Audit	
	Bank's Annual Report and Annual Corporate Governance Report.	
	Audit Committee Charter – External Auditor, Page 6	
	COMPLIANT	Responsibilities, "The Audit Committee is tasked to review and evaluate the qualifications, performance, integrity, independence, and objectivity of the external auditor."  Further, "The Audit Committee is tasked to review and monitor external audit process' overall effectiveness, independence, and objectivity as well as review and monitor the external auditor's suitability and effectiveness on an annual basis."  Audit Committee Charter – External Auditor, Page 5  COMPLIANT  The Bank disclosed in its SEC Form 17-A that the Bank has engaged the services of external auditor for compliance, advice, planning and other form of services during the last three (3) years.  2020 SEC Form 17-A (Annual Report) – Item 7. Financial Statements, Page 38  COMPLIANT  Audit Committee Charter states under D. External Audit, #8 – The Audit Committee is tasked to evaluate and determine non-audit works to be performed by the external auditor. Disallow any non-audit work that will conflict with the external auditor's duties or may pose a threat to his independence. The non-audit work, if allowed, should be disclosed in the Bank's Annual Report and Annual Corporate Governance Report.

Fees paid for non-audit services do not outweigh the fees paid for audit services.  Additional to Recommendation 9.3	COMPLIANT	In 2020, non-audit fees paid by the Bank to its external auditors did not outweigh its audit-related fees. These non-audit fees pertain to an engagement for the vulnerability assessment and penetration testing of the Bank's publicly-accessible servers, network, devices and services while audit-related fees pertain to regular year-end financial statement audit, as well as interim financial statement reviews and issuance of comfort letters in line with the Bank's peso fixed-rate bond issuances.  Nonetheless, to ensure that the existing arrangements do not compromise our external auditor's independence, separate engagement agreements and teams handled the said services.  2020 SEC Form 17-A (Annual Report) – Item 7. Financial Statements, Page 38
Company's external audit is duly accredited by the SEC under Group A category.	COMPLIANT	<ol> <li>Name of the audit engagement partner:         Veronica Mae A. Arce</li> <li>Accreditation number:         1740-A (Group A)</li> <li>Date Accredited:         February 7, 2019</li> <li>Expiry Date of accreditation:         February 6, 2022; and</li> <li>Name, address, contact number of the audit firm:         Sycip Gorres Velayo &amp; Co.,         6760 Ayala Avenue, Makati City, 1226, Philippines         (632) 891 0307</li> </ol>

		2020 Audited Financial Statements – Independent Auditor's Report, Page 15	
2. Company's external auditor agreed to be subjected to the SEC Oversight Assurance Review (SOAR) Inspection Program conducted by the SEC's Office of the General Accountant (OGA)	COMPLIANT	SGV & Co. is a covered firm under SEC Memorandum Circular No. 9, series of 2017 re: Rules and Regulations on the Implementation of the Securities and Exchange Commission (SEC) Oversight Assurance Review Inspection Program. SEC has performed the review/inspection last November 2018.	

#### Recommendation 10.1

1. Board has a clear and focused policy on the	COMPLIANT	More than just its participation to CSR activities, the Bank aims to be socially
disclosure of non-financial information, with		responsible in all its dealings with the communities where it operates. As
emphasis on the management of economic,		such, it shall ensure that its interactions serve its environment and
environmental, social and governance (EESG)		stakeholders in a positive and progressive manner that is fully supportive of
issues of its business, which underpin		its comprehensive and balanced development. It shall ensure that its value
sustainability.		chain is environmentally friendly and is consistent with promoting sustainable
		development. It shall exert efforts to interact positively with the communities
		in which it operates.

Guided by SEC and BSP rules & regulations and standards, the Bank shall have a clear and focused policy on the disclosure of material and reportable nonfinancial information, with emphasis on the management of Economic, Environmental, Social and Governance (EESG) issues of its business, which underpin sustainability. For this matter, the Bank adopts a globally recognized standard and framework in reporting sustainability and nonfinancial issues.

Corporate Governance Manual - Section 16. Sustainability Reporting, Page 63

2020 Annual Report - Sustainability Commitment - Banking on Sustainability, Page 23

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2. Company adopts a globally recognized standard/framework in reporting sustainability and non-financial issues.	COMPLIANT	The Bank engaged Trucost (part of S&P Global) to review its process of reporting of environmental, social, and governance (ESG) impacts. The Bank was able to measure its baseline ESG impact that it can use to track progress against ESG-related activities over time. The results of this report are in line with common sustainability reporting frameworks and can be used for further disclosures in alignment with GRI, CDP, SASB and TCFD, among others, and can satisfy the sustainability reporting requirements of the SEC and PSE.  Our first ever ESG report covering the year 2019 was filed with the SEC on 14 April 2020 as attachment to our SEC 17-A (Annual Report) for the year 2019. For the year 2020, we filed our ESG report on April 21, 2021.  2020 PSBank Sustainability Report	
<b>Principle 11</b> . The company should maintain a decision-making by investors, stakeholders and o <b>Recommendation 11.1</b>		cost-efficient communication channel for disseminating relevant information. This	s channel is crucial for informed
1. Company has media and analysts' briefing as channels of communication to ensure the timely and accurate dissemination of public, material and relevant information to its shareholders and other investors.	COMPLIANT	The following are the communication channels used by the Bank in disseminating information to the public and to all its stakeholders: Branches, ATMs, Customer Updates newsletter, Statements of Account, SMS and e-mail blasts, Annual Report, Corporate Website, Flyers, Brochures, Sales Kits, Media Releases, PSE disclosures.  PSBank Corporate Website  PSBank Company Disclosures  PSBank Financial Reports	
Supplemental to Principle 11			
1. Company has a website disclosing up-to-			

date information on the following:			
a. Financial statements/reports (latest quarterly)	COMPLIANT	Quarterly financial results are immediately disclosed after the approval by the Board to PSE and SEC. Quarterly and year-end financial statements and detailed management's discussion and analysis are filed within 45 and 105 calendar days, respectively from the end of the financial period, in compliance with SEC and PSE rules. These quarterly reports are disclosed in our corporate website.	
b. Material provided in briefings to	COMPLIANT	PSBank Financial Reports  PSBank Corporate Website	
analysts and media	CONFLIANT	PSBank Financial Reports – Press Releases	
c. Downloadable annual report	COMPLIANT	2020 Annual Report	
d. Notice of ASM and/or SSM	COMPLIANT	PSBank ASM and Record Date 2020	
e. Minutes of ASM and/or SSM	COMPLIANT	Minutes of the Annual Stockholders' Meeting (May 27, 2020)	
f. Company's Articles of Incorporation	COMPLIANT	2010 Amended Articles of Incorporation and By-Laws	
		2014 Amended Articles of Incorporation	
Additional Recommendation to Principle 11			
Company complies with SEC-prescribed website template	COMPLIANT	PSBank complies with the SEC-prescribed website template:	
·		PSBank Corporate Website	
	Inter	nal Control System and Risk Management Framework	

Principle 12. To ensure the integrity and proper governance in the conduct of its affairs, the company should have a strong and effective internal control system and enterprise risk management framework. **Recommendation 12.1** The Bank has adequate and effective internal control system as evidenced by 1. Company has an adequate and effective **COMPLIANT** internal control system in the conduct of its the following: Board-level committees charged with oversight functions. business. Senior Management Team responsible for the Bank's operations and business affairs. Established policies and procedures approved by the Board Existence of internal audit function that complies with the international auditing standards; coordinates with the other internal and external assurance providers; and reviews the processes to determine if these are generally established and functioning as intended. Existence of risk management framework that includes activities such as identification, evaluation, and monitoring of risks. 2. Company has an adequate and effective **COMPLIANT** The Bank has an adequate and effective Enterprise Risk Management (ERM) enterprise risk management framework in the framework in the conduct of its business. conduct of its business. The Bank's ERM framework encompasses its policies and strategies to identify, measure, manage and limit risks that arise in the areas of deposit taking, lending, securities investment and trading and foreign exchange and operational support. Our risk appetite is defined by a set of qualitative standards and quantitative metrics aimed at maintaining strong capital and liquidity position, stable funding, good risk-reward balance, acceptable business practices and dynamic compliance culture. Our risk metrics allow us to monitor our risk exposure under normal and stressed scenarios against established trigger levels and limits. Predefined approval hierarchy and escalation processes apply during breach of our risk limits. Reports on the

Bank's risk profile are presented to the senior management and the Board of Directors. These are all contained in the Board-approved risk manuals. These

		risk environment and evolving regulatory landscape.  2020 Annual Report – Risk Management, Page 26  Corporate Governance Manual – Risk Management, Page 54	
		Enterprise Risk Management Policy	
Supplement to Recommendation 12.1			
1. Company has a formal comprehensive enterprise-wide compliance program covering compliance with laws and relevant regulations that is annually reviewed. The program includes appropriate training and awareness initiatives to facilitate understanding, acceptance and compliance with the said issuances.	COMPLIANT	Our Compliance Program adopts a three-pronged, risk-based approach to effectively manage our compliance risks by ensuring compliance with pertinent banking laws, rules and regulations, codes of conduct, policies and standards of good practice. Our Bank Compliance Program is being reviewed on an annual basis.  2020 Annual Report – Compliance, Page 41  Corporate Governance Manual – Section 3. Compliance System, Risk Management and Independent Assurance, Page 51  PSBank Definitive Information Statement for May 27, 2020 ASM – Compliance, Page 48	
Optional: Recommendation 12.1			
1. Company has a governance process on IT issues including disruption, cyber security, and disaster recovery, to ensure that all key risks are identified, managed and reported to the board.	COMPLIANT	PSBank's Information Security Governance provides assurance that information security strategies are aligned with and supports the business objectives and the strategic direction of the Board and Senior Management. It aims to continually strengthen the Bank's security landscape by implementing security controls and establishing a robust information security culture.	

Recommendation 12.2		PSBank also has an IT Business Continuity and Disaster Recovery Plan in place that is regularly tested and enhanced to ensure continuity of its critical operations.  Please refer to our IT Governance Framework as posted in our corporate website.  Information Technology (IT) Governance Framework	
1. Company has in place an independent internal audit function that provides an independent and objective assurance, and consulting services designed to add value and improve the company's operations.	COMPLIANT	As discussed in our Corporate Governance Manual, the Bank has an internal audit function which constitutes the third line of defense in the system of internal control. It is an independent, objective assurance and consulting function established to examine, evaluate and improve the effectiveness of internal control, risk management and governance systems and processes, which helps management and the Board of Directors in protecting the Bank and its reputation. It shall both assess and complement operational management, risk management, compliance and other control functions.  This function is being served by the Bank's Internal Audit Group (IAG).  Corporate Governance Manual – Independent Assurance by Internal Audit Function, Page 57	
Recommendation 12.3			
1. Company has a qualified Chief Audit Executive (CAE) appointed by the Board.	COMPLIANT	PSBank's Internal Audit Group (IAG) is headed by Atty. Emma B. Co as our Chief Audit Executive. As CAE, she reports functionally to the Board through the Audit Committee and administratively to the President. The CAE oversees and is responsible for the internal audit activity of the Bank, including any portion that is outsourced to a third party service provider.	

		The CAE confirms annually to the Board the organizational independence of the internal audit activity.  The following are the responsibilities of the CAE, among others:  1. Periodically reviews the Internal Audit Charter and presents it to Senior Management and the Audit Committee and Board for approval;  2. Establishes a risk-based internal audit plan, including policies and procedures, to determine the priorities of the internal audit activity, consistent with the Bank's goals;  3. Communicates the internal audit activity's plans, resource requirements and impact of resource limitations, as well as significant interim changes, to Senior Management and the Audit Committee for review and approval;  4. Spearheads the performance of the internal audit activity to ensure it adds value to the Bank;  5. Reports periodically to the Audit Committee on the internal audit activity's performance relative to its plan; and  6. Presents findings and recommendations to the Audit Committee and gives advice to Senior Management and the Board on how to improve internal processes.  2020 Annual Report – Internal Audit, Page 42  2020 Annual Report – Senior Officers, Page 52  Corporate Governance Manual – Chief Audit Executive, Page 57	
		Corporate Governance Manual – Chief Audit Executive, Page 57	
2. CAE oversees and is responsible for the internal audit activity of the organization,	COMPLIANT	Such responsibility of the Bank's CAE is discussed above.	
including that portion that is outsourced to a third party service provider.		2020 Annual Report – Internal Audit, Page 42	
		Corporate Governance Manual – Chief Audit Executive, Page 57	

3. In case of a fully outsourced internal audit activity, a qualified independent executive or senior management personnel is assigned the responsibility for managing the fully outsourced internal audit activity.	COMPLIANT	The Bank's internal audit activity is not being outsourced. Nonetheless, as stated in our Corporate Governance Manual, in case of a fully outsourced internal audit activity, a qualified independent executive or Senior Management personnel will be assigned the responsibility for managing the fully outsourced internal audit activity.	
		Corporate Governance Manual – Chief Audit Executive, Page 57	
Recommendation 12.4			
1. Company has a separate risk management function to identify, assess and monitor key risk exposures.	COMPLIANT	As discussed in our Corporate Governance Manual, the Bank has a separate risk management function to identify, assess and monitor key risk exposures.  The risk management function involves the following activities, among others:  1. Defining a risk management strategy; 2. Identifying the key risk exposures and assessing and measuring the extent of risk exposures of the Bank and its trust operations; 3. Identifying and analyzing key risk exposures relating to economic, environmental, social and governance (EESG) factors and the achievement of the Bank's strategic objectives; 4. Evaluating and categorizing each identified risk using the Bank's predefined risk categories and parameters; 5. Establishing a risk register with clearly defined, prioritized and residual risks; 6. Developing a risk mitigation plan for the most important risks to the Bank, as defined by the risk management strategy; 7. Monitoring the risk exposures and determining the corresponding capital requirement in accordance with the Basel capital adequacy framework and based on the Bank's internal capital adequacy assessment on an ongoing basis;	

Supplement to Recommendation 12.4  1. Company seeks external technical support in risk management when such competence is not available internally.	COMPLIANT	<ol> <li>Monitoring and assessing decisions to accept particular risks whether these are consistent with Board-approved policies on risk tolerance and the effectiveness of the corresponding risk mitigation measures;</li> <li>Communicating and reporting significant risk exposures including business risks (e.g., strategic, compliance, operational, financial and reputational risks), control issues and risk mitigation plan to the Risk Oversight Committee (ROC);</li> <li>Monitoring and evaluating the effectiveness of the Bank's risk management processes; and</li> <li>Reporting on a regular basis to senior management, Risk Oversight Committee (ROC) and Board of Directors of the results of assessment and monitoring.</li> <li>Corporate Governance Manual – Risk Management, Page 54</li> <li>The Bank outsources for consulting and knowledge transfer services on risk modelling and tools as needed.</li> <li>2020 SEC Form 17-A (Annual Report) – Tax and All Other Fees for Services of</li> </ol>	
Recommendation 12.5		External Auditor, Page 38	
1. In managing the company's Risk Management System, the company has a Chief Risk Officer (CRO), who is the ultimate champion of Enterprise Risk Management (ERM).	COMPLIANT	The Bank's Chief Risk Officer (CRO) is Ms. Edeza A. Que. She is a graduate of BS Statistics with Honors and MS Statistics from the University of the Philippines and has joined the Bank since October 2005.  As the ultimate champion of the Bank's Enterprise Risk Management (ERM), the following are her duties and responsibilities, among others:  1. Supervises the entire ERM process and spearheads the development,	

		implementation, maintenance and continuous improvement of ERM processes and documentation;  2. Communicates top risks and the status of the implementation of risk management strategies and action plans to the Risk Oversight Committee;  3. Collaborates with the President/CEO in updating and making recommendations to the Risk Oversight Committee;  4. Suggests ERM policies and related guidance, as may be needed; and  5. Provide insights on the following:  • Risk management processes are performing as intended;  • Risk measures reported are continuously reviewed by risk owners for effectiveness; and  • Established risk policies and procedures are being complied with.  Corporate Governance Manual – Chief Risk Officer, Page 55  2020 Annual Report – Senior Officers, Page 52	
2. CRO has adequate authority, stature, resources and support to fulfill his/her responsibilities	COMPLIANT	Our CRO, as the ultimate champion of the Bank's Enterprise Risk Management (ERM), has the sufficient stature, authority and seniority within the Bank. This is assessed based on her ability to influence decisions that affect the Bank's exposure to risk. Our CRO has the ability, without compromising her independence, to engage in discussions with the Board, President and other senior management on key risk issues and to access such information as she deems necessary to form her judgment. The Bank's CRO meets with the Board/Risk Oversight Committee on a regular basis and such meetings is duly minuted and adequately documented.  Corporate Governance Manual – Chief Risk Officer, Page 55  2020 Annual Report – Risk Management, Page 26	

Company's Chief Executive Officer and	NON-COMPLIANT	The Chief Audit Executive (CAI
Chief Audit Executive attest in writing, at least		provides an annual report t
innually, that a sound internal audit, control		the Board of Directors thru the
nd compliance system is in place and		Audit Committee on t
orking effectively.		adequacy and effectiveness
		the Bank's control process
		and the overall assessments
		the adherence to applicat
		laws, rules, and regulations.
		The President's attestation
		the soundness a
		effectiveness of internal au
		control, and complian
		systems is not in writi
		However, demonstration
		sound internal audit, cont
		and compliance system inclu
		Reporting of the CAE to
		Board thru the Au
		Committee that achieve
		the organization
		independence of
		internal audit function.
		• Direct and regu
		interaction of the CAE w
		the Board and
		President.
		Regular reporting by

			CAE to the Audit Committee and the President on the results of audit engagements on the adequacy and effectiveness of the control process and compliance with regulations.
			2020 Annual Report - Audit Committee Report, Page 31
	Cult	ivating a Synergic Relationship with Shareholders	
Principle 13: The company should treat all share	holders fairly and equit	ably, and also recognize, protect and facilitate the exercise of their rights.	
Recommendation 13.1			
1. Board ensures that basic shareholder rights are disclosed in the Manual on Corporate Governance.	COMPLIANT	The rights of PSBank's shareholders are duly disclosed in our Corporate Governance Manual which is accessible through our corporate website.	
Board ensures that basic shareholder rights are disclosed on the company's website.	COMPLIANT	Corporate Governance Manual – Shareholders' Rights and Protection of Minority Stockholders' Interests, Page 17  PSBank Corporate Website – Corporate Governance	
Supplement to Recommendation 13.1			
Company's common share has one vote for one share.	COMPLIANT	As stated in the Definitive Information Sheet for our May 27, 2020 Annual Stockholders' Meeting (ASM), the 426,859,416 Common Shares outstanding as of February 28, 2021 were entitled to one (1) vote per share.	

		PSBank Definitive Information Sheet for May 27, 2020 ASM – Item 4. Voting Securities and Principal Holders Thereof, Page 8
2. Board ensures that all shareholders of the same class are treated equally with respect to voting rights, subscription rights and transfer rights.	COMPLIANT	PSBank's common shares have one vote for one share. This is stated in our By- Laws, Corporate Governance Manual, Notice of Annual Stockholders' Meeting and Definitive Information Statement.
		2010 PSBank's Amended By-Laws – Section 5.05 Voting, Page 3
		Corporate Governance Manual – Election of Directors, Page 25  Corporate Governance Manual – Shareholders' Rights and Protection of Minority Stockholders' Interests, Page 17
		PSBank Definitive Information Sheet for May 27, 2020 ASM — Item 4. Voting Securities and Principal Holders Thereof, Page 8
		PSBank Definitive Information Statement for May 27, 2020 ASM – Notice of Annual Stockholders' Meeting, Page 4
3. Board has an effective, secure, and efficient voting system.	COMPLIANT	Under Sec. 5.05 of the Amended Code of By-Laws, at any stockholders' meeting, voting shall be by shares of stock and not "per capita" unless the law provides otherwise. Cumulative voting shall be used in the election of the members of the Board of Directors and in ratifying corporate acts. Our voting procedures are laid down in our Corporate Governance Manual.
		2010 PSBank's Amended By-Laws – Section 5.05 Voting, Page 3
		Corporate Governance Manual – Shareholders' Rights and Protection of Minority Stockholders' Interests – Voting Procedures, Page 17
		PSBank Definitive Information Sheet for May 27, 2020 ASM – Item 4. Voting

		Securities and Principal Holders Thereof, Page 8	
		PSBank Definitive Information Sheet for May 27, 2020 ASM – Item 11. Voting	
		Procedures, Page 29	
4. Board has an effective shareholder voting mechanisms such as supermajority or	COMPLIANT	Our Corporate Governance Manual states:	
"majority of minority" requirements to protect minority shareholders against actions		"3. Shareholders' Right and Protection of Minority Stockholders' Interest	
of controlling shareholders.		xxx	
		Although all shareholders should be treated equally or without discrimination, the Board should give minority shareholders the right to propose the holding of meetings and the items for discussion in the agenda that relate directly to the business of the corporation."	
		Corporate Governance Manual – Shareholders' Rights and Protection of Minority Stockholders' Interests, Page 17	
		PSBank Definitive Information Sheet for May 27, 2020 ASM – Item 4. Voting Securities and Principal Holders Thereof, Page 8	
		PSBank Definitive Information Sheet for April 15, 2019 ASM – Item 11. Voting Procedures, Page 29	
5. Board allows shareholders to call a special	COMPLIANT	Our Corporate Governance Manual further provides that:	
shareholders' meeting and submit a proposal for consideration or agenda item at the AGM or special meeting.		"3. Shareholders' Right and Protection of Minority Stockholders' Interest	
		The Board shall also provide the minority shareholders access to any and all	
		information relating to matters for which the management is accountable for	
		and to those relating to matters for which the management shall include such	
		information and, if not included, then the minority shareholders shall be	

		allowed to propose to include such matters in the agenda of shareholders' meeting, being within the definition of "legitimate purposes".  Corporate Governance Manual – Shareholders' Rights and Protection of Minority Stockholders' Interests, Page 17	
6. Board clearly articulates and enforces policies with respect to treatment of minority shareholders.	COMPLIANT	PSBank respects its shareholders' rights and protects the minority stockholders' interests. These are all lengthily discussed in our Corporate Governance Manual.  Rights of minority stockholders are duly protected through the Bank's compliance with applicable BSP and SEC rules and observance of best corporate governance practices which increase the quality of Board oversight, including the following: (a) right to elect, remove and replace directors as well as vote on certain corporate acts; (b) Audit Committee is composed majority of Independent Directors; (c) Corporate Governance is composed entirely by Independent Directors; and (d) Company policies on the handling of conflicts of interest and related party transactions which provide for the proper review, approval and disclosures of such relationships and transactions.  Corporate Governance Manual — Shareholders' Rights and Protection of Minority Stockholders' Interests, Page 17  2020 Annual Report — Fairness, Page 33  PSBank Definitive Information Statement for May 27, 2020 ASM — Fairness, Page 36  Board Committee Members  Conflict of Interest Policy	

		Related Party Transactions Policy	
7. Company has a transparent and specific dividend policy.	COMPLIANT	Our Dividend Policy is disclosed in our Corporate Governance Manual and corporate website. The same is also included in our Annual Report, SEC Form 17-A and Definitive Information Statement. Consistent with SEC rules, cash dividends declared by the Bank must have a record date of not less than 10 business days but not more than 30 business days from the date the cash dividends are declared/approved by the Board.  PSBank Definitive Information Statement for May 27, 2020 ASM – Dividends Paid and Proposed, Page 84  2020 Annual Report – Our Dividend Policy, Page 44  Corporate Governance Manual – Section 7. Dividends Policy, Page 61	
Optional: Recommendation 13.1			
Company appoints an independent party to count and/or validate the votes at the Annual Shareholders' Meeting.	COMPLIANT	Identification of PSBank's appointed independent party to validate the votes at the ASM is stated in the 2020 ASM Results which is disclosed in our corporate website. All votes are tabulated by the Metrobank Trust Banking Group, as our Stock and Transfer agent and validated by SGV and Company in its capacity as a third-party validator.  PSBank ASM Results 2020	
Recommendation 13.2			
1. Board encourages active shareholder participation by sending the Notice of Annual and Special Shareholders' Meeting with sufficient and relevant information at least 28 days before the meeting.	COMPLIANT	PSBank observes sending of notices of ASM at least 28 days prior to the date of the actual meeting. For our 2020 ASM held on May 27, 2020, we submitted the Notice of the ASM to the PSE and SEC on March 31, 2021 and the same was posted on our corporate website on the same day. We likewise sent the Notice and Agenda Items of the ASM and the SEC Form 20-IS on March 31,	

		2021.	
		PSBank ASM and Record Date 2020	
		PSBank Definitive Information Statement for May 27, 2020 ASM - Notice of	
		Annual Stockholders' Meeting, Page 4	
		PSBank Definitive Information Statement for May 27, 2020 ASM – Explanation	
		and Rationale of Agenda Items, Page 5	
Supplemental to Recommendation 13.2			
1. Company's Notice of Annual Stockholders'		The Bank's Notice of its Annual Stockholders' Meeting contains all the	
Meeting contains the following information:		following information below:	
a. The profiles of directors (i.e., age, academic qualifications, date of first appointment, experience, and directorships in other listed	COMPLIANT	The profiles of PSBank directors (i.e., age, academic qualifications, date of first appointment, experience, and directorships in other listed companies) are disclosed below:	
companies)		PSBank Definitive Information Statement for May 27, 2020 ASM – Item 5.  Directors and Executive Officers, Page 9	
a. Auditors seeking appointment/re- appointment	COMPLIANT	Appointment of the External Auditor is one of the items in the Agenda of our 2020 ASM:	
		PSBank Definitive Information Statement for May 27, 2020 ASM – Explanation and Rationale of Agenda Items – Item No. 7, Page 5	
b. Proxy documents	COMPLIANT	Proxy document is also included in our Definitive Information Statement for May 27, 2020:	
		PSBank Definitive Information Statement for May 27, 2020 ASM – Proxy, Page	

		<u>6</u>	
Optional: Recommendation 13.2			
Company provides rationale for the agenda items for the annual stockholders meeting	COMPLIANT	PSBank provides the rationale and explanation for each agenda item that requires shareholders' approval in our Notice of ASM. This is termed as "Explanation and Rationale of Agenda Items" in the Definitive Information Statement.  PSBank Definitive Information Statement for May 27, 2020 ASM – Explanation and Rationale of Agenda Items, Page 5	
Recommendation 13.3			
1. Board encourages active shareholder participation by making the result of the votes taken during the most recent Annual or Special Shareholders' Meeting publicly available the next working day.	COMPLIANT	The PSE approves the corresponding disclosure re: Bank's ASM results by (or not later than) the next working day, simultaneous with the uploading of the same in the PSE website, making such a disclosure a "public" document for the information and reference of the investing public.  PSBank ASM Results 2020	
2. Minutes of the Annual and Special Shareholders' Meetings were available on the company website within five business days from the end of the meeting.	COMPLIANT	The Minutes of the ASM were made available in the Bank's website within five (5) business days from the end of such a meeting.  Minutes of the Annual Stockholders' Meeting (May 27, 2020)	
Supplement to Recommendation 13.3			
Board ensures the attendance of the external auditor and other relevant individuals to answer shareholders questions during the ASM and SSM.	COMPLIANT	All relevant individuals are required to attend the Bank's Annual Stockholders' Meeting (ASM) to answer any shareholder questions. The Bank's external auditor SGV & Co. also attends to help address any questions that may be raised about the Bank's audited financial statements.	

Recommendation 13.4			
Board makes available, at the option of a shareholder, an alternative dispute mechanism to resolve intra-corporate disputes in an amicable and effective manner.	COMPLIANT	As part of the Board's commitment to uphold and respect our shareholders' rights and protect the interests of our minority stockholders, our Corporate Governance Manual provides:	
2. The alternative dispute mechanism is included in the company's Manual on Corporate Governance.	COMPLIANT	h. The Board shall make available, at the option of a shareholder, an Alternative Dispute Resolution (ADR) mechanism to resolve intra-corporate disputes in an amicable and cost-effective manner. ADR is a redress mechanism that is an alternative remedy for the infringement of shareholders' rights aimed at avoiding excessive litigation. It is a process or procedure used to resolve a dispute or controversy, other than by adjudication of a presiding judge of a court or an officer of a government agency, in which a neutral third party participates to assist in the resolution of issues, which includes arbitration, mediation, conciliation, early neutral evaluation, mini-trial, or any combination thereof.  Corporate Governance Manual — Shareholders' Rights and Protection of Minority Stockholders' Interests, Page 17	
Recommendation 13.5			
1. Board establishes an Investor Relations Office (IRO) to ensure constant engagement with its shareholders.	COMPLIANT	For investor inquiries and shareholder assistance, we can be reached through our Corporate Affairs Division at (632) 8885-8208 local 8902 or send us a message through our Contact Us e-mail form with Investor Relations as the chosen subject.  As discussed in our Corporate Governance Manual, the Bank's Corporate Affairs Division (CAD), as its Investor Relations Office (IRO), is tasked to receive feedback, complaints and queries from shareholders in order to ensure constant engagement with its shareholders. For this matter, the designated officer of CAD/IRO should be present at every shareholders'	

		meeting with his/her contact details (i.e. e-mail address and telephone number) also posted in the Bank's corporate website.  Corporate Governance Manual – Shareholders' Rights and Protection of Minority Stockholders' Interests, Page 17  2020 Annual Report – Shareholder Assistance and Services, Page 60  Corporate Website – Investor Relations	
2. IRO is present at every shareholder's meeting.	COMPLIANT	Our Investor Relations Officer (Corporate Affairs Division Head), together with her team, is always present during our ASM.	
Supplemental Recommendations to Principle 13	3		
Board avoids anti-takeover measures or similar devices that may entrench ineffective management or the existing controlling shareholder group	COMPLIANT	The Bank respects and follows free market forces, subject to compliance with existing rules and regulations. There are no anti-takeover provisions in the Bylaws of the Bank or in our Corporate Governance Manual.  The Board avoids any anti-takeover measures by setting the following voting procedures:  1. Majority vote is required for the following:  a) Approval of the minutes of the annual meeting of the stockholders b) Ratification of Corporate Acts c) Election of External Auditors  On the election of directors, nominees receiving the highest number of votes shall be declared elected following the provisions of the Corporation Code.  2. Every stockholder entitled to vote on a particular question or matter	
		involved shall be entitled to one (1) vote for each share of stock in his name. Cumulative voting is allowed provided that the total votes cast by a	

		stockholder shall not exceed the number of shares registered in his name as of the record date multiplied by the number of directors to be elected. Matters submitted to stockholders for ratification shall be decided by the required vote of stockholders present in person or by proxy.  3. The Bank has not solicited any discretionary authority to cumulative voting.  4. Votes cast at the meeting shall be counted by the Bank's Stock Transfer Agent and validated by SGV & Co.	
2. Company has at least thirty percent (30%) public float to increase liquidity in the market.	NON-COMPLIANT		Albeit below the 30% best practice, the Bank's public float at 10.57% as of Dec. 31, 2020 is still above the 10% minimum required by the PSE.
Optional: Principle 13			
Company has policies and practices to encourage shareholders to engage with the company beyond the Annual Stockholders' Meeting			
2. Company practices secure electronic voting in absentia at the Annual Shareholders' Meeting.	COMPLIANT	Secure electronic voting in absentia at the Annual Stockholders' Meeting has since been practiced in 2020 due to the COVID-19 pandemic safety protocols.	
		Duties to Stakeholders	
are at stake, stakeholders should have the oppo		tual relations and through voluntary commitments must be respected. Where stant effective redress for the violation of their rights.	keholders' rights and/or interests
Recommendation 14.1			
1. Board identifies the company's various	COMPLIANT	The Bank's stakeholders, as discussed in our Corporate Governance Manual,	

stakeholders and promotes cooperation between them and the company in creating wealth, growth and sustainability.  Recommendation 14.2		includes but not limited to, our customers, creditors, employees, suppliers, investors/shareholders, as well as the government and community in which we operate.  Policies and implementing rules on our Corporate Governance, Code of Ethics, Whistleblowing, Conflict of Interest, Related Party Transactions, are in place and disclosed in our corporate website to set out the duties and responsibilities of the Board, Management and Employees in safeguarding the rights of the shareholders and stakeholders.  Corporate Governance Manual  Code of Business Conduct and Ethics  Whistleblowing Policy  Conflict of Interest Policy  Learning and Development Policy  Policy on Health, Safety and Welfare of Employees  Policy on Insider Trading  Related Party Transactions Policy	
Recommendation 14.2			
1. Board establishes clear policies and programs to provide a mechanism on the fair treatment and protection of stakeholders.	COMPLIANT	PSBank recognizes that fulfilling its obligations to its various stakeholders is an integral aspect of good corporate governance. Thus, policies and programs relating to the protection and fair treatment of our stakeholders are encapsulated in our Corporate Governance Manual and bank several policies	

		which were all disclosed through our corporate website.	
		Corporate Governance Manual	
		Code of Business Conduct and Ethics	
		Whistleblowing Policy	
		Conflict of Interest Policy	
		Learning and Development Policy	
		Policy on Health, Safety and Welfare of Employees	
		Policy on Insider Trading	
		Related Party Transactions Policy	
Recommendation 14.3			
1. Board adopts a transparent framework and process that allow stakeholders to communicate with the company and to obtain redress for the violation of their rights.	COMPLIANT	Bank's stakeholders, including but not limited to, customers, suppliers and the general public have different avenues to contact/reach PSBank to voice their concerns, inquiries and/or complaints:  Investor Relations: Corporate Affairs Division 9 <sup>th</sup> Floor PSBank Center 777 Paseo de Roxas corner Sedeño Street Makati City 1226	
		(632) 8885-8208 local 8180 Email: msperez@psbank.com.ph	

Media: **PR and Corporate Communications Division** 8<sup>th</sup> Floor PSBank Center 777 Paseo de Roxas corner Sedeño Street Makati City 1226 Tel: (+632) 8845-8208 Fax: (+632) 8845-0025 For inquiries or concerns: **Customer Experience Group** 6<sup>th</sup> Floor PSBank Center 777 Paseo de Roxas corner Sedeño Street **Makati City 1226** Tel: (+632) 8845-8888 Fax: (+632) 8845-0048 SMS: (+63) 998-8458888 Email: customerexperience@psbank.com.ph Chat: www.psbank.com.ph **Stockholder Services:** For inquiries regarding dividend payments, change of address or account status: **Metrobank Trust Banking Group – Settlements Department** 16F Metrobank Center 35<sup>th</sup> Street corner 7<sup>th</sup> Avenue **Bonifacio Global City Taguig City 1634, Philippines** Tel: (+632) 8857-5694 to 95

> On the other hand, as stated in our Whistleblowing Policy, the Bank requires our employees to report any impropriety or malpractice committed by coemployee/s or third-party or parties to their Group Heads or to the Customer

		Experience and Human Resources Group Head, the Fraud Management Group Head/ Division Heads, or the Chief Audit Executive/Internal Audit Group Head for evaluation if it would warrant an investigation. Under the Code of Conduct, concealment or non-reporting is considered as an impropriety or malpractice in itself. The whistleblower is protected from any form of harassment as a result of any disclosure which was made in good faith believing the disclosure to be true and was not made maliciously or for personal gain. The policy considers any attempt to determine the whistleblower's identities as a breach of confidentiality which is subject to disciplinary sanctions.  2020 Annual Report – Shareholders Information, Page 60  Whistleblowing Policy  Corporate Governance Manual – Section 8. Whistleblowing Policy, Page 61  2020 Annual Report – Whistleblowing, Page 36	
Supplement to Recommendation 14.3			
1. Company establishes an alternative dispute resolution system so that conflicts and differences with key stakeholders is settled in a fair and expeditious manner	COMPLIANT	As part of the Board's commitment to uphold and respect our shareholders' rights and protect the interests of our minority stockholders, our Corporate Governance Manual provides:  xxx  h. The Board shall make available, at the option of a shareholder, an Alternative Dispute Resolution (ADR) mechanism to resolve intra-corporate disputes in an amicable and cost-effective manner. <sup>2</sup> ADR is a redress mechanism that is an alternative remedy for the infringement of	

<sup>&</sup>lt;sup>2</sup> Recommendation #13.4 per SEC Memorandum Cir. No. 19 s2016 (New CG Code for PLCs)

		shareholders' rights aimed at avoiding excessive litigation. It is a process or procedure used to resolve a dispute or controversy, other than by adjudication of a presiding judge of a court or an officer of a government agency, in which a neutral third party participates to assist in the resolution of issues, which includes arbitration, mediation, conciliation, early neutral evaluation, mini-trial, or any combination thereof.  Corporate Governance Manual - Shareholders' Rights and Protection of Minority Stockholders' Interests, Page 17	
Additional Recommendations to Principle 14			
1. Company does not seek any exemption from the application of a law, rule or regulation especially when it refers to a corporate governance issue. If an exemption was sought, the company discloses the reason for such action, as well as presents the specific steps being taken to finally comply with the applicable law, rule or regulation.	COMPLIANT	The Bank does not seek any such exemption from the application of a law, rule or regulation especially related to a corporate governance issue.	
Company respects intellectual property rights.	COMPLIANT	The Bank prohibits any infringement of intellectual property rights or other proprietary rights including, without limitation, material protected by copyright, trademark, patent, trade secret or other intellectual property right. Distributing, installing, copying or using pirated or other software products that are not appropriately licensed for the use of the Bank is strictly prohibited.  Unauthorized copying of copyrighted material including but not limited to, digitization, distribution and/or posting of photographs from magazines, books or other copyrighted sources, logos, copyrighted music, videos and the installation of any copyrighted software for which the Bank or the end user	

		does not have an active license is strictly prohibited.	
Optional: Principle 14			
Company discloses its policies and practices that address customers' welfare	COMPLIANT	Bank's policies and practices addressing customers' welfare are duly disclosed in its Annual Report particularly under Financial Consumer Protection and Employee and Customer Engagement.	
		2020 Annual Report – Financial Consumer Protection, Page 36	
		2020 Annual Report – Employee and Customer Engagement, Page 20	
		Corporate Website - PSBank Live Chat	
		Corporate Governance Manual – Introduction, Page 6	
Company discloses its policies and practices that address supplier/contractor selection procedures	COMPLIANT	The Bank's Outsourcing Oversight Committee (OOC) oversees the accreditation of service providers & vendors/suppliers, performance monitoring, post-implementation reviews and contract renewals in accordance with our Board-approved risk-based Outsourcing Policy Guidelines pursuant to existing BSP rules and regulations on outsourcing. The OOC's responsibilities are to:	
		<ul> <li>Establish, implement, review, and update a risk-based Outsourcing Policy Guidelines and Procedures aligned with existing regulatory requirements;</li> <li>Conduct due diligence on service providers &amp; vendors/suppliers based on materials submitted by process owners / outsourcing units by reviewing the organization's financial stability, management capabilities, track record, available facilities, system upgradeability, help desk facilities, business continuity, and other considerations required by the Bank's Board of Directors;</li> </ul>	

		<ul> <li>Endorse unanimously to the Board of Directors or to the President the approval of outsourcing proposals recommended by process owners / outsourcing units that were reviewed to be in order and compliant with internal policy requirements and pertinent regulations;</li> <li>Review the standard Outsource Service Agreement (OSA) to ensure compliance to applicable BSP regulations as well as the Bank's policies. The OSA shall require the service provider to provide for the continuity of service / contingency plan acceptable to the Bank including the schedule of review or testing;</li> <li>Review the summary submitted by process owners / outsourcing units that documents the conduct of the periodic performance review of service providers.</li> <li>2020 Annual Report - Management Committees - Outsourcing Oversight Committee (OOC), Page 41</li> </ul>	
<b>Principle 15:</b> A mechanism for employee partic processes.	ipation should be dev	eloped to create a symbiotic environment, realize the company's goals and partic	ipate in its corporate governance
Recommendation 15.1			
1. Board establishes policies, programs and procedures that encourage employees to actively participate in the realization of the company's goals and in its governance.	COMPLIANT	The Bank has established policies and programs for its employees covering among others, health, safety and welfare, training and development, reward/compensation, which encourage them to perform better and motivate them to a more dynamic role in the Bank.  These policies, practices and programs of the Bank are all disclosed in our Annual Report and corporate website. Further, our Corporate Governance Manual as well as Code of Conduct also includes these policies related to the welfare of our employees.	

2020 Annual Report – Health, Safety and Welfare of Employees, Page 45

		<u>Corporate Website - Company's Policies - Policy on Health, Safety and</u>	
		Welfare of Employees	
		Code of Business Conduct and Ethics	
		Corporate Governance Manual – Section 14. Employee Health, Safety and Welfare Policy, Page 62	
Supplement to Recommendation 15.1			
Company has a reward/compensation policy that accounts for the performance of the company beyond short-term financial measures.	COMPLIANT	While the Bank does not have a stock option scheme, we have been consistent in preaching the philosophy of meritocracy, such that our compensation and rewards programs are geared towards providing incentives to employees who have contributed to the success of the Bank.  Below are the schemes the Bank employ to incentivize our employees due to their good performance:  • Merit Increase. Annual increases are given to employees based on their relative performance within the organization. The Bank has adopted an increase matrix that rewards high performers without neglecting those rated as standard performers, or those who were able to perform as expected. Rewarding the most productive encourages others to perform better. This procedure on merit increase comes immediately after the performance appraisal exercise for the employees to relish the fruits of their hard work and contributions to the growth of the Bank.  • Other Performance Incentives. Based on the overall company performance, i.e., attainment by the Bank of a stipulated income, we grant a return on equity (ROE) bonus to rank and file employees.	
		HE1GHTS: Reaching the Peak of Topnotch Performance. This productivity-	

		based award is given quarterly and annually to an individual or group for achieving exceptional performance. Amid the pandemic in 2020, topperforming PSBankers from Branch Banking Group, Collections and Remedial Management Division, and Credit Verification Division were recognized for exceeding more than 100% of their target productivity.  2020 Annual Report – Our Remuneration Policy, Page 43	
2. Company has policies and practices on health, safety and welfare of its employees.	COMPLIANT	As disclosed in our 2020 Annual Report, PSBank believes that integrating a strong Occupational Safety and Health (OSH) management with its business operations is paramount to ensuring confidence in the health, safety, and well-being of its employees and customers. In turning this belief into actions, the Bank takes charge of its responsibilities of identifying workplace hazards, creating and promoting risk control strategies, and establishing top management commitment that comes with systematic planning and implementation of effective OSH programs and policies.  In 2020, the Bank focused on strengthening its OSH initiatives especially in the advent of the COVID-19 pandemic. A "Workplace Safety Culture" has been created where every PSBanker is trained to embrace that health is a personal responsibility and safety is always top of mind.  2020 Annual Report – Health, Safety and Welfare of Employees, Page 45  Corporate Website – Company's Policies – Policy on Health, Safety and Welfare of Employees  PSBank Definitive Information Statement for May 27, 2020 ASM – Health and Wellness Programs, Page 53	

3. Company has policies and practices on training and development of its employees.	COMPLIANT	One of our Board's duties and responsibilities is to ensure that our personnel's expertise and knowledge remain relevant. The Board of Directors shall provide its personnel with regular training opportunities as part of a professional development program to enhance their competencies and stay abreast of developments relevant to their areas of responsibility.  In 2020 – because of the COVID-19 pandemic, the Bank migrated Learning and Development (L&D) online through the e-PSBank Business Campus (e-PBC) which was anchored on the #NewNormallsDigital principle. The e-PBC was transformed into a strategic business hub through non-stop learning and accelerated, targeted, and immersive programs. Through the digitization of learning, the Bank was able to save 70.2% of its training cost versus the previous year – despite this, 2020 has the most number of offered curricular programs on record – at 189.  Details of the actual trainings held in 2020 are disclosed in our 2020 Annual Report and 2020 Definitive Information Statement.  Corporate Governance Manual – Specific Duties and Responsibilities of the Board, Page 8  2020 Annual Report – Learning and Development Programs, Page 46  PSBank Definitive Information Statement for May 27, 2020 ASM – LDE Trainings, Page 53	
Recommendation 15.2	COMPLIANT	One of any Decade and the duties and account that the training	
1. Board sets the tone and makes a stand against corrupt practices by adopting an anti-corruption policy and program in its Code of Conduct.	COMPLIANT	One of our Board's specific duties and responsibilities is to oversee the integrity, independence, and effectiveness of Bank's policies and procedures for whistleblowing. It shall allow employees to communicate, with protection from reprisal, legitimate concerns about illegal, unethical or questionable practices directly to the Board of Directors or to any independent unit.	

1. Company has clear and stringent policies			
Supplement to Recommendation 15.2	COMPLIANT	As stated in our Code of Business Conduct and Ethics, we consider as a grave	
2. Board disseminates the policy and program to employees across the organization through trainings to embed them in the company's culture.  Supplement to Recommendation 15.2	COMPLIANT	Corporate Governance Manual – Specific Duties and Responsibilities of the Board, Page 8  The Board, through the Bank's Leadership and Employee Engagement Division, is tasked to disseminate to all its employees all its policies/programs relating to anti-corruption by way of lectures, printed and electronic materials, and infographics. This is also part of the orientation for our new employees.  Corporate Governance Manual – Specific Duties and Responsibilities of the Board, Page 8	
		Policies shall likewise be set on how such concerns shall be investigated and addressed, for example, by an internal control function, an objective external party, Senior Management and/or the Board of Directors itself. It shall prevent the use of the facilities of the Bank in the furtherance of criminal and other improper or illegal activities, such as but not limited to financial misreporting, money laundering, fraud, bribery or corruption.  Our anti-corruption programs and procedures is already captured in the Bank's Policy & Procedures re: Reporting of Impropriety or Malpractice which is the Bank's "Whistle Blowing" policy.  Whistleblowing Policy  Code of Business Conduct and Ethics — Reporting of Impropriety or Malpractice, Page 16	

employee involvement in offering, paying and receiving bribes.		affects the company's interests, and/or results in substantial monetary or non-monetary (e.g., public trust and confidence) loss to the Bank. Examples are fraud, soliciting or accepting favors/bribes, gross negligence and qualified theft. These offenses merit the penalty from suspension to dismissal of the employee/s involved.  Code of Business Conduct and Ethics – Classification of Offenses, Page 17	
Recommendation 15.3			
1. Board establishes a suitable framework for whistleblowing that allows employees to freely communicate their concerns about illegal or unethical practices, without fear of retaliation	COMPLIANT	We are bound by a "whistleblower" policy that require our employees to report any impropriety or malpractice committed by co-employee/s or third-party or parties to their Group Heads or to the Customer Experience and Human Resources Group Head, the Fraud Management Group Head/ Division Heads, or the Chief Audit Executive/ Internal Audit Group Head for evaluation	
2, Board establishes a suitable framework for whistleblowing that allows employees to have direct access to an independent member of the Board or a unit created to handle whistleblowing concerns.	COMPLIANT	if it would warrant an investigation. Under the Code of Conduct, concealment or non-reporting is considered as an impropriety or malpractice in itself. The whistleblower is protected from any form of harassment as a result of any disclosure which was made in good faith believing the disclosure to be true and was not made maliciously or for personal gain. The policy considers any attempt to determine the whistleblower's identities as a breach of confidentiality which is subject to disciplinary sanctions.  More details about our whistleblowing policy are disclosed in our Code of Conduct, Whistleblowing Policy, and Annual Report.  Code of Business Conduct and Ethics – Discipline Management Framework, Page 17  Whistleblowing Policy	
		2020 Annual Report – Whistleblowing, Page 36	

		Corporate Governance Manual – Section 8. Whistleblowing Policy, Page 61	
B. Board supervises and ensures the enforcement of the whistleblowing ramework.	COMPLIANT	One of the duties and responsibilities of our Board of Directors is to oversee the integrity, independence, and effectiveness of Bank's policies and procedures for whistleblowing. It shall allow employees to communicate, with protection from reprisal, legitimate concerns about illegal, unethical or questionable practices directly to the Board of Directors or to any independent unit. Policies shall likewise be set on how such concerns shall be investigated and addressed, for example, by an internal control function, an objective external party, Senior Management and/or the Board of Directors itself. It shall prevent the use of the facilities of the Bank in the furtherance of criminal and other improper or illegal activities, such as but not limited to financial misreporting, money laundering, fraud, bribery or corruption. Our Board of Directors likewise ensures the proper and efficient implementation and monitoring of compliance with the Code of Business Conduct and Ethics and internal policies.	
		<u>Corporate Governance Manual – Specific Duties and Responsibilities of the</u> Board, Page 8	

Principle 16: The company should be socially responsible in all its dealings with the communities where it operates. It should ensure that its interactions serve its environment and stakeholders in a positive and progressive manner that is fully supportive of its comprehensive and balanced development.

#### **Recommendation 16.1**

1. Company recognizes and places importance	COMPLIANT	The Bank recognizes and places an importance on the interdependence	
on the interdependence between business		between its business and society and promotes a mutually beneficial	
and society, and promotes a mutually		relationship that allows it to grow its business, while contributing to the	
beneficial relationship that allows the		advancement of the society where it operates as a way of sharing its success	
company to grow its business, while		with the community through its various CSR partners. As such, the Bank	
contributing to the advancement of the		continually and actively participates in various CSR activities such as	
society where it operates.		educational, medical and environmental causes, promotion of integrity and	

		other interactive outreach programs.	
		Corporate Governance Manual – Section 15. Corporate Social Responsibility (CSR), Page 62  2020 Annual Report – Corporate Social Responsibility, Page 44	
Optional: Principle 16			
Company ensures that its value chain is environmentally friendly or is consistent with promoting sustainable development	COMPLIANT	PSBank believes in "doing good by doing well." To magnify its contributions to society and communities, the Bank engages its employees in its Corporate Social Responsibility (CSR) initiatives and foster collaboration and volunteerism.  2020 Annual Report – Corporate Social Responsibility, Page 44	
2. Company exerts effort to interact positively with the communities in which it operates	COMPLIANT	In line with the Bank's CSR objective, various initiatives were undertaken by the Bank, to wit:  1. PSBayanihan  • PSBankers from around the country provided monetary donations, goods, and gave their time to fellow PSBankers and various communities. This employee initiative was launched in January 2020 after the Taal Volcano eruption. With a total of 10 donation dispatches that benefited 407 families or approximately 1,800 individuals from the towns of Balayan, Bauan, Calaca, Lemery, Padre Garcia, Ibaan, Santo Tomas, Agoncillo, and Batangas. Assistance was likewise given to 18 PSBankers, including security personnel and messengerjanitors, from the most severely hit towns of Taal, Calaca, and Lemery.  • At the onset of the Enhanced Community Quarantine until the second half of the year, PSBayanihan benefited the Bank's more than 800	

security guards and messenger-janitors and their families. In partnership with iVolunteer Philippines, Inc., PSBayanihan also assisted five organizations, namely: Bikes for the Philippines; Cribs Foundation, Inc.; Citizens' Disaster Response Center (CDRC); The Coalition of Services of the Elderly (COSE); and iVolunteer Philippines, Inc. It likewise helped Trails to Empower Kids (TREK), a regular partner for community outreach programs since 2015. In November 2020, the initiative helped 69 PSBankers and their families in Cagayan Valley, Bicol Region, CALABARZON, and the National Capital Region (NCR) who were affected by Typhoons Quinta, Rolly, and Ulysses.

## 2. Educational Assistance Program for indigent students

- PSBank believes in the important role education plays in nation building. Thus, it established an Educational Assistance Program with partner institutions – Chiang Kai Shek College (CKSC) and the Association of Chinese-Filipino Schools (ACFS) — to provide quality educational opportunities to talented but financially challenged students. For academic year 2020-2021, PSBank supported 10 college students taking up Engineering, Computer Science, Accountancy, and Marketing from CKSC and 28 grades 2- 12 students from 16 schools under ACFS during the first semester.
- Regular partnerships were sustained in 2020 with cause-oriented groups Resources for the Blind, Inc., World Vision Philippines, and Chosen Children Village Foundation, Inc.

### 3. Financial Education and Awareness Programs

- This continuing commitment to PSBank customers and the banking public continued through such social media campaigns such as Be Aware!, PSBankabulary, and Simpleng Tanong, Simpleng Sagot.
- 4. Commitment to Environment Conservation
  - Through the Eco-Warriors Club, PSBankers were able to have recycling

initiatives and #GreeningPSBank efforts through the Plant-mea- Future campaign in 2020.	
2020 Annual Report – Corporate Social Responsibility, Page 44	

Pursuant to the requirement of the Securities and Exchange Commission, this 2020 Integrated Annual Corporate Governance Report (I-ACGR) is signed on behalf of the registrant by the undersigned, thereunto duly authorized, in the City of Makati on MAY 2.5 2022021.

SIGNA	TURES
1 July	en
JOSE T. PARDO	EDUARDO A. SAHAGUN
Chairman of the Board/Independent Directo	r Independent Director
aung	13 mag
SAMSON C. LIM	FRANCISCO S. MÁGSAJO, JR.
Independent Director	Independent Director
JOSE VICENTE L. ALDE	POCHOLO V. DELA PEÑA
President	
GILBERTL. NUNAG	Corporate Secretary
Chief Compliance Officer	
CURCOURED AND OWODAY I I I	MAY 2 5 2021
to me their, as follows:	aay ot, 2021, affiant(s) exhibiting
MANE	

NAME	Passport/Drivers License No.	Date of Issue
JOSE T. PARDO	P1032165A	November 29, 2016
SAMSON C. LIM	P5520963A	January 5, 2018
FRANCISCO S. MAGSAJO, JR.	N15-68-000304	January 8, 2019
EDUARDO A. SAHAGUN	P2056689B	April 29, 2019
JOSE VICENTE L. ALDE	EC8083957	June 21, 2016
POCHOLO V. DELA PEÑA	P3958028B	November 25, 2019
GILBERT L. NUNAG	P4069137B	December 7, 2019

FELIPE I. ILEDAN JR.

Notary Public for and in Makati City
Until Dec. 31, 2022, Anot. Ed. M-09
Roll No. 27625, The Late 97808
P.M. 412, 4th Fir. VGP Community, Makati City
2021 PTR No.Mia V. 27719, 15/7/2020
IBP No. 119432, 06/17/2020
MCLE Compliance No. VI-0012066

Doc No. 22 Page No. 7 Book No. 171 Series of 2011

# PHILIPPINE SAVINGS BANK

777 Paseo de Roxas Ave., corner Sedeño St., Makati City

# SECRETARY'S CERTIFICATE

- I, POCHOLO V. DELA PEÑA, of legal age, Filipino citizen, married with office address at Metrobank Plaza, Sen. Gil J. Puyat Avenue, Makati City, after having been sworn in accordance with law, depose and state:
- 1. That, I am the duly elected and qualified Corporate Secretary of Philippine Savings Bank, a banking institution duly organized and existing under and in accordance with the laws of the Philippines, with principal office at PSBank Center, 777 Paseo de Roxas Ave., corner Sedeño St., Makati City.
- 2. That, at the regular meeting of the Board of Directors of the said banking institution held on January 16, 2020, at which a majority was present the following resolution was unanimously approved:

#### **RESOLUTION NO. 2020 - 011**

"RESOLVED, as it is hereby resolved, that the Board of Directors of Philippine Savings Bank hereby approves the Year 2020 Budget, with details as attached in the pertinent Memorandum submitted to the Board, and broken down as follows:

in Php billion	
Net Income	
Assets	
Gross Loans	
Deposits	
Capital	

"RESOLVED FURTHER, That the Board of Directors of Philippine Savings Bank hereby approves the Capital Expenditures included in the 2020 Budget amounting to Php million, broken down as follows:

in Php million	
IT-related Applications, Infrastructure & Licences	
Bank Premises & FFE	
Total Capital Expenditures	

3. That, said resolution is now in full force and effect.

		MAKATI LLI
IN WITNESS	WEREOF, I have hereunto set my hand at	this
day ofJAN	1 7 2020	

POCHOLO V. DELA PEÑA
Corporate Secretary

SUBSCRIBED AND SWORN TO before me, this day of \_\_\_\_\_ at \_\_\_\_ affiant exhibiting to me his Passport No. EC3862298 issued at Department of Foreign Affairs, Manila on April 6, 2015.

Doc. No. 119
Page No. 25
Book No. 03 Series of 2020.

Notary Public

ATTY. ROMEO S. MASANGYA, JR.
NOTARY PUBLIC FOR MAKATI CITY
APPOINTMENT NO. M-72 UNTIL DECEMBER 31, 2020
MCLE COMPLIANCE NO. VI-8014090. APRIL 14, 2022
IBP LIFETIME NO. 0189893. 01/09/2019 MAKATI CITY
PTR NO. 8116934, 01/02/2020 MAKATI CITY
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